SPLIT TYPE
ROOM AIR CONDITIONER
Slim Duct / Compact Cassette
Compact Wall Mounted /
Floor type
INVERTER MULTI

SERVICE INSTRUCTION

Models	Indoor unit	Outdoor unit
	ARYG07LLTA ARYG09LLTA ARYG12LLTA	AOYG18LAC2
	AUYG07LVLA AUYG09LVLA AUYG12LVLA	
	ASYG07LJCA ASYG09LJCA ASYG12LJCA	
	ASYG07LUCA ASYG09LUCA ASYG12LUCA ASYG14LUCA	
	AGYG09LVCA AGYG12LVCA	

Refrigerant
R410A

FUJITSU GENERAL LIMITED

CONTENTS

1. DESCRIPTION OF EACH CONTROL OPERATION

1. CAPACITY CONTROL..... 01-01
2. AUTO CHANGEOVER OPERATION..... 01-01
3. INDOOR FAN CONTROL..... 01-03
4. LOUVER CONTROL..... 01-09
5. OUTDOOR FAN CONTROL..... 01-13
6. TIMER OPERATION CONTROL..... 01-14
7. COMPRESSOR CONTROL..... 01-17
8. ELECTRONIC EXPANSION VALVE CONTROL..... 01-18
9. TEST OPERATION CONTROL..... 01-18
10. PREVENT TO RESTART FOR 3 MINUTES (3 MINUTES ST)..... 01-18
11. 4-WAY VALVE EXTENSION SELECT..... 01-19
12. AUTO RESTART..... 01-19
13. MANUAL AUTO OPERATION..... 01-19
14. COMPRESSOR PREHEATING..... 01-20
15. POWERFUL OPERATION..... 01-20
16. 10°C HEAT OPERATION..... 01-20
17. ECONOMY OPERATION..... 01-20
18. DEFROST OPERATION CONTROL..... 01-21
19. OFF DEFROST OPERATION CONTROL..... 01-23
20. VARIOUS PROTECTIONS..... 01-24

2. TROUBLE SHOOTING

2-1 ERROR DISPLAY..... 02-01

2-1-1 INDOOR UNIT DISPLAY..... 02-01

2-1-2 WIRED REMOTE CONTROLLER DISPLAY..... 02-02

2-2 TROUBLE SHOOTING WITH ERROR CODE..... 02-03

2-3 TROUBLE SHOOTING WITH NO ERROR CODE..... 02-32

2-4 SERVICE PARTS INFORMATION..... 02-37

3. REPLACEMENT PARTS

Refrigerant
R410A

Slim Duct / Compact Cassette
Compact Wall Mounted
Floor type

INVERTER (MULTI)

1 . DESCRIPTION OF EACH CONTROL OPERATION

1. CAPACITY CONTROL

1-1 COOLING, HEATING, DRY CAPACITY CONTROL

Compressor frequency decides by capacity of an indoor unit, operation number of an indoor unit, set temperature, room temperature and outside temperature.

2. AUTO CHANGEOVER OPERATION

When the air conditioner is set to the Auto mode by remote controller, operation starts in the optimum mode from among the Heating, Cooling, Dry and Monitoring mode. During operation, the optimum mode is automatically switched in accordance with temperature changes. The temperature can be set between 18°C and 30°C in 1°C steps.

① When operation starts, indoor fan and outdoor fan are operated for around 3 minutes.
Room temperature and outdoor temperature are sensed,
and the operation mode is selected in accordance with the table below. **<Monitoring mode>**

(Table 1 : Operation mode selection table)

Room temperature (TR)	Operation mode
TR> Ts + 2°C	Cooling (Autmatic dry)
Ts + 2°C ≧ TR ≧ Ts - 2°C	*Middle zone
TR < Ts - 2°C	Heating

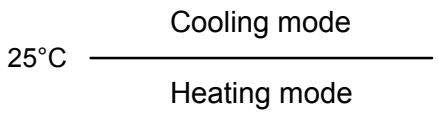
TR : Room temperature
Ts : Setting temperature

*If it's Middle zone, operation mode of indoor unit is selected as below.

(1). Same operation mode is selected as outdoor unit.
If outdoor unit is operating in Cooling, Dry, and Heating mode, indoor unit will be operated by the same operation mode.

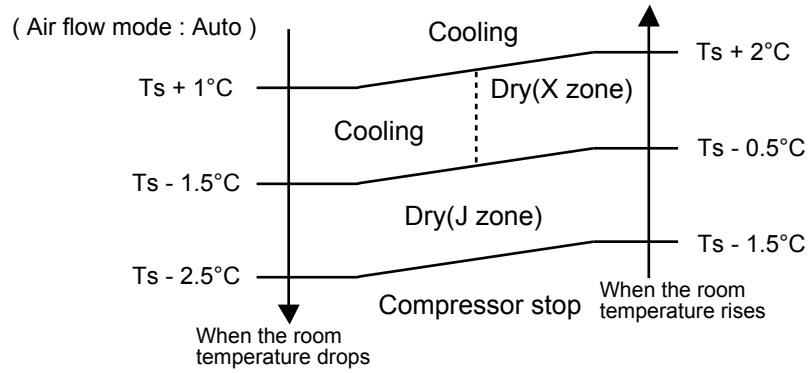
(2). Selected by the outdoor temperature.
If outdoor unit is operating in other than Cooling, Dry, and Heating mode, indoor unit will be operated according to the outdoor temperature as below.

(Fig. 1 : Outdoor temperature zone selection)



② When Cooling or Dry mode was selected at ① and air flow mode is Auto, the air conditioner operates as follow.
- The same operation as COOLING OPERATION AND DRY OPERATION.
- When the room temperature has remained at set temperature -1.5°C, operation is automatically switched to Dry mode.
- If the room temperature reaches set temperature +2°C during Dry mode, operation returns to Cooling.

(Fig.2 : Auto changeover : Cooling - Dry)

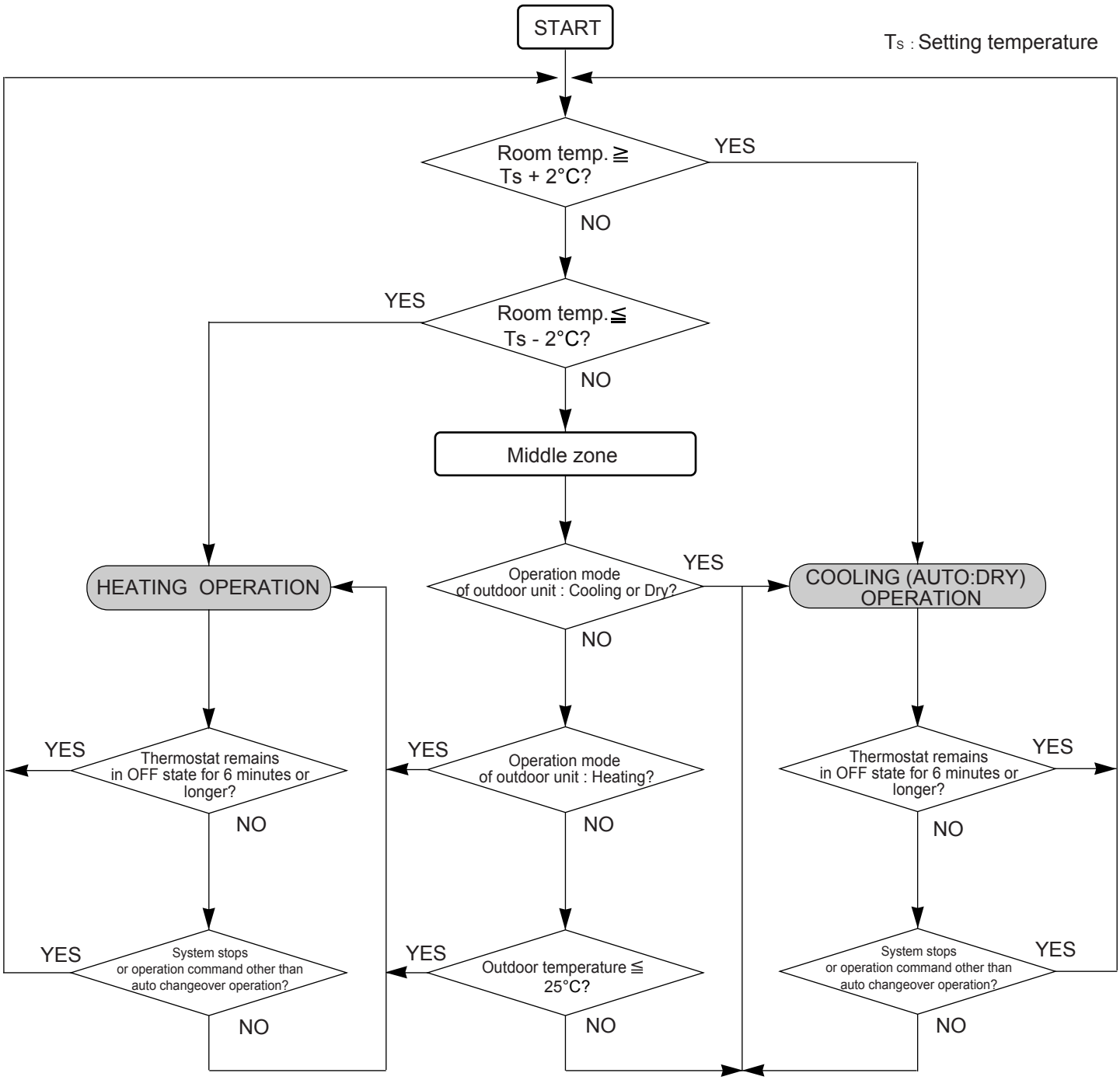


TR : Room temperature
Ts : Setting temperature

③ When Heating was selected at ①, the same operation as HEATING OPERATION of page 01-02 is performed.

④ When the compressor was stopped for 6 consecutive minutes by the temperature control function after the Cooling(Auto:Dry) or Heating mode was selected at ① above, operation is switched to Monitoring and the operation mode is selected again.

■ AUTO CHANGEOVER operation flow chart



3. INDOOR FAN CONTROL

1. Fan speed

(Table 2 : Indoor fan speed table)

ASYG07LJCA (rpm)

Operation mode	Air flow mode	Fan Speed
Heating	Hi	1050
	Me+	1000
	Me	950
	Lo	850
	Quiet	710
	Cool Air Prevention	600
	S-Lo	480
Cooling / Fan	Hi	1050
	Me	950
	Lo	850
	Quiet	680
	*Soft Quiet	600
Dry	Auto	X, J zone:680

ASYG09LJCA (rpm)

Operation mode	Air flow mode	Fan Speed
Heating	Hi	1100
	Me+	1040
	Me	980
	Lo	850
	Quiet	710
	Cool Air Prevention	600
	S-Lo	480
Cooling / Fan	Hi	1100
	Me	980
	Lo	850
	Quiet	680
	*Soft Quiet	600
Dry	Auto	X, J zone:680

ASYG12LJCA (rpm)

Operation mode	Air flow mode	Fan Speed
Heating	Hi	1200
	Me+	1130
	Me	1050
	Lo	910
	Quiet	710
	Cool Air Prevention	600
	S-Lo	480
Cooling / Fan	Hi	1200
	Me	1050
	Lo	880
	Quiet	680
	*Soft Quiet	600
Dry	Auto	X, J zone:680

AUYG07LVLA (rpm)

Operation mode	Air flow mode	Fan Speed
Heating	Hi	590
	Me+	570
	Me	540
	Lo	490
	Quiet	440
	Cool Air Prevention	400
	S-Lo	300
Cooling / Fan	Hi	590
	Me	540
	Lo	490
	Quiet	440
	*Soft Quiet	400
Dry	Auto	X, J zone:440

AUYG09LVLA (rpm)

Operation mode	Air flow mode	Fan Speed
Heating	Hi	590
	Me+	570
	Me	540
	Lo	490
	Quiet	440
	Cool Air Prevention	400
	S-Lo	300
Cooling / Fan	Hi	590
	Me	540
	Lo	490
	Quiet	440
	*Soft Quiet	400
Dry	Auto	X, J zone:440

AUYG12LVLA (rpm)

Operation mode	Air flow mode	Fan Speed
Heating	Hi	650
	Me+	620
	Me	580
	Lo	520
	Quiet	460
	Cool Air Prevention	400
	S-Lo	300
Cooling / Fan	Hi	660
	Me	580
	Lo	520
	Quiet	460
	*Soft Quiet	400
Dry	Auto	X, J zone:460

*Note, during Economy operation and operation mode is Fan, air flow is 1 step downs.
(Hi > Me, Me > Lo, Quiet > Soft Quiet)

ARYG07LLTA (Static pressure:25Pa) (rpm)

Operation mode	Air flow mode	Fan Speed
Heating	Hi	1160
	Me	1000
	Lo	940
	Quiet	880
	S-Lo	500
Cooling / Fan	Hi	1160
	Me	1000
	Lo	940
	Quiet	880
	*Soft Quiet	500
Dry	Auto	X, J zone:880

ARYG09LLTA (Static pressure:25Pa) (rpm)

Operation mode	Air flow mode	Fan Speed
Heating	Hi	1260
	Me	1160
	Lo	1060
	Quiet	960
	S-Lo	500
Cooling / Fan	Hi	1260
	Me	1160
	Lo	1060
	Quiet	960
	*Soft Quiet	500
Dry	Auto	X, J zone:960

ARYG12LLTA (Static pressure:25Pa) (rpm)

Operation mode	Air flow mode	Fan Speed
Heating	Hi	1340
	Me	1240
	Lo	1140
	Quiet	1030
	S-Lo	500
Cooling / Fan	Hi	1340
	Me	1240
	Lo	1140
	Quiet	1030
	*Soft Quiet	500
Dry	Auto	X, J zone:1030

ASYG07LUCA (rpm)

Operation mode	Air flow mode	Fan Speed
Heating	Powerful	1030
	Hi	980
	Me+	980
	Me	910
	Lo	850
	Quiet	650
	Cool Air Prevention	610
	S-Lo	570
Cooling / Fan	Powerful	1030
	Hi	980
	Me	910
	Lo	850
	Quiet	650
	*Soft Quiet	610
Dry	Auto	X, J zone:650

ASYG09LUCA (rpm)

Operation mode	Air flow mode	Fan Speed
Heating	Powerful	1080
	Hi	1030
	Me+	1030
	Me	950
	Lo	850
	Quiet	650
	Cool Air Prevention	610
	S-Lo	570
Cooling / Fan	Powerful	1080
	Hi	1030
	Me	950
	Lo	850
	Quiet	650
	*Soft Quiet	610
Dry	Auto	X, J zone:650

*Note, during Economy operation and operation mode is Fan, air flow is 1 step downs.
(Hi > Me, Me > Lo, Quiet > Soft Quiet)

ASYG12LUCA (rpm)

Operation mode	Air flow mode	Fan Speed
Heating	Powerful	1160
	Hi	1110
	Me+	1110
	Me	1030
	Lo	930
	Quiet	650
	Cool Air Prevention	610
	S-Lo	570
Cooling / Fan	Powerful	1160
	Hi	1110
	Me	1030
	Lo	930
	Quiet	650
	*Soft Quiet	610
Dry	Auto	X, J zone:650

ASYG14LUCA (rpm)

Operation mode	Air flow mode	Fan Speed
Heating	Powerful	1230
	Hi	1180
	Me+	1180
	Me	1080
	Lo	1010
	Quiet	790
	Cool Air Prevention	610
	S-Lo	570
Cooling / Fan	Powerful	1230
	Hi	1180
	Me	1080
	Lo	980
	Quiet	740
	*Soft Quiet	710
Dry	Auto	X, J zone:740

AGYG09LVCA (rpm)

Operation mode	Air flow mode		Fan Speed	
			Upper & Lower air flow mode	Upper air flow mode
Heating	Hi	Upper / Lower	1120/950	1230
	Me	Upper / Lower	1000/850	1090
	Lo	Upper / Lower	860/730	940
	Quiet	Upper / Lower	660/560	750
	Cool Air Prevention	Upper / Lower	660/560	680
	S-Lo	Upper / Lower	660/560	680
Cooling / Fan	Hi	Upper / Lower	1120/950	1230
	Me	Upper / Lower	960/820	1070
	Lo	Upper / Lower	820/700	910
	Quiet	Upper / Lower	660/560	750
	Soft Quiet	Upper / Lower	570/480	680
Dry	Auto	Upper / Lower	-	X, J zone:750

AGYG12LVCA (rpm)

Operation mode	Air flow mode		Fan Speed	
			Upper & Lower air flow mode	Upper air flow mode
Heating	Hi	Upper / Lower	1240/1040	1300
	Me	Upper / Lower	1080/920	1140
	Lo	Upper / Lower	910/770	980
	Quiet	Upper / Lower	660/560	750
	Cool Air Prevention	Upper / Lower	660/560	680
	S-Lo	Upper / Lower	660/560	680
Cooling / Fan	Hi	Upper / Lower	1240/1040	1300
	Me	Upper / Lower	1050/890	1120
	Lo	Upper / Lower	860/730	930
	Quiet	Upper / Lower	660/560	750
	Soft Quiet	Upper / Lower	570/480	680
Dry	Auto	Upper / Lower	-	X, J zone:750

2. FAN OPERATION

The airflow can be switched in 5 steps such as Auto, Quiet, Lo, Me, Hi, while the indoor fan only runs.
When Fan mode is set at (Auto), it operates on (Me) Fan Speed. < All models >

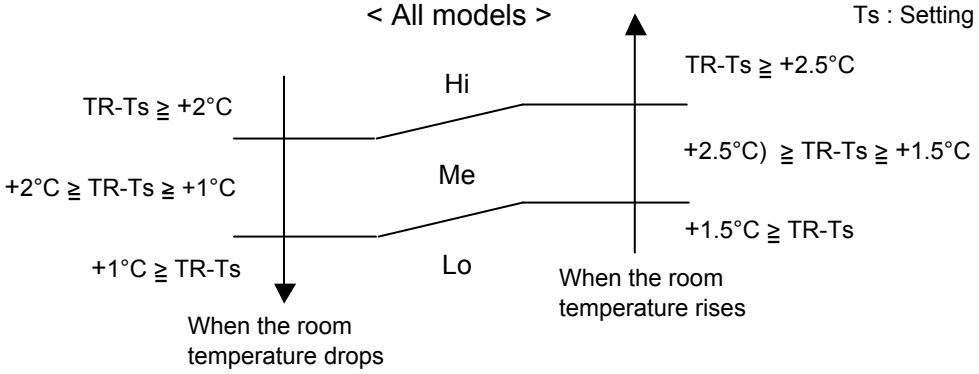
3. COOLING OPERATION (Auto : Cooling)

Switch the airflow [Auto], and the indoor fan motor will run according to a room temperature, as shown in Fig 3.
On the other hand, if switched in [Hi]～[Quiet], the indoor motor will run at a constant airflow of [Cooling] operation modes Quiet, Lo, Me, Hi.

(Fig.3 : Airflow change - over (cooling : Auto))

< All models >

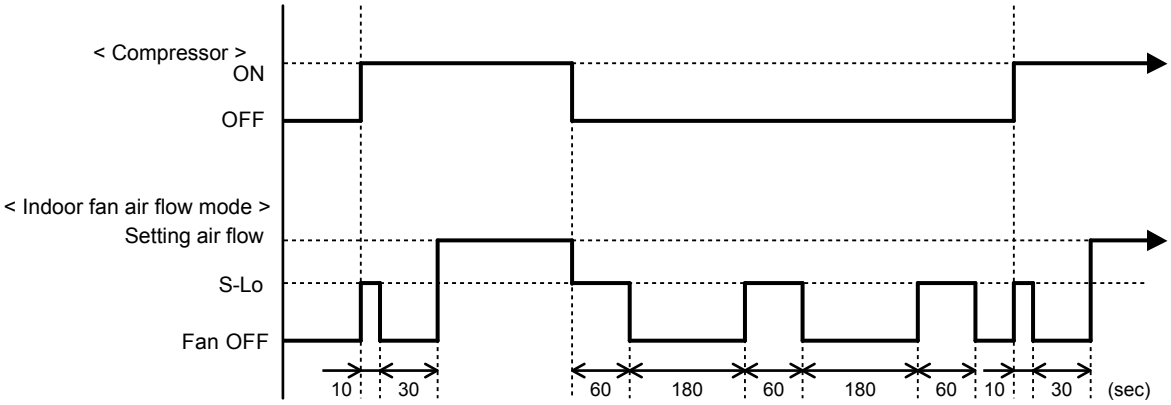
TR : Room temperature
Ts : Setting temperature



4. DRY OPERATION (Auto : Dry)

During the dry operation, the fan speed setting can not be changed,it operates automatically as shown in Fig. 4.
Room temperature variation which the room temperature sensor of the indoor unit body has detected.

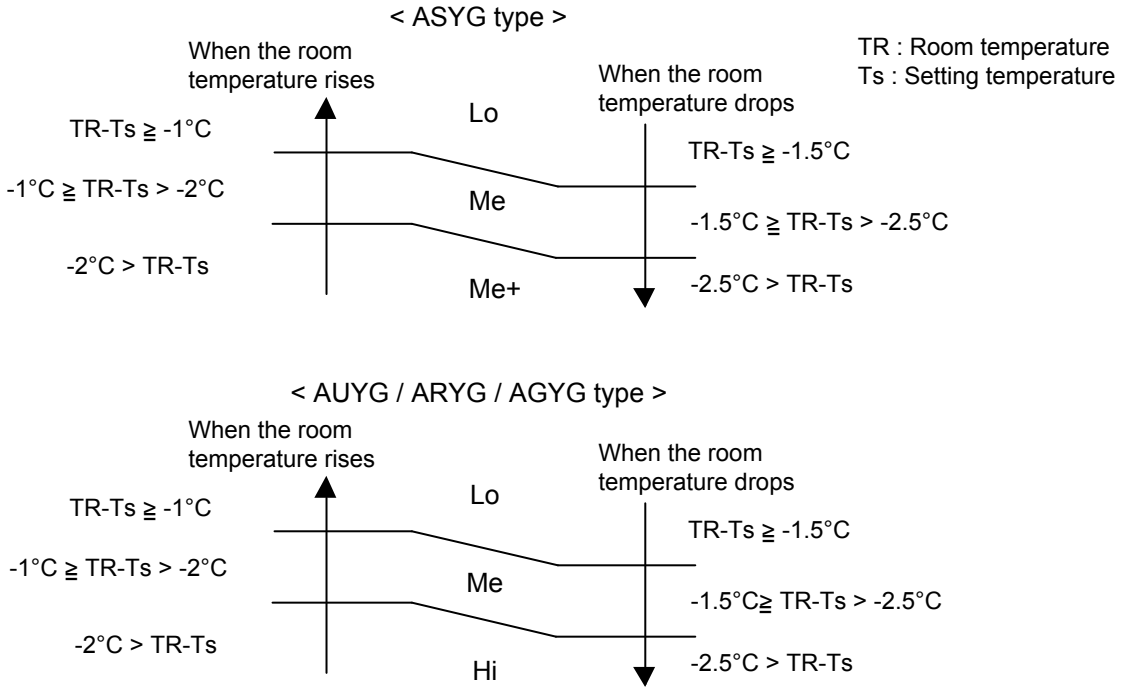
(Fig. 4 : Indoor fan control) < All models >



5. HEATING OPERATION (Auto : Heating)

Switch the airflow [Auto], and the indoor fan motor will run according to a room temperature, as shown in Fig 5.
On the other hand, if switched in [Hi] ～ [Quiet], the indoor motor will run at a constant airflow of [Heat] operation modes Quiet, Lo, Me, Hi, as shown in Table 2.

(Fig.5 : Airflow change - over (Heating : Auto))

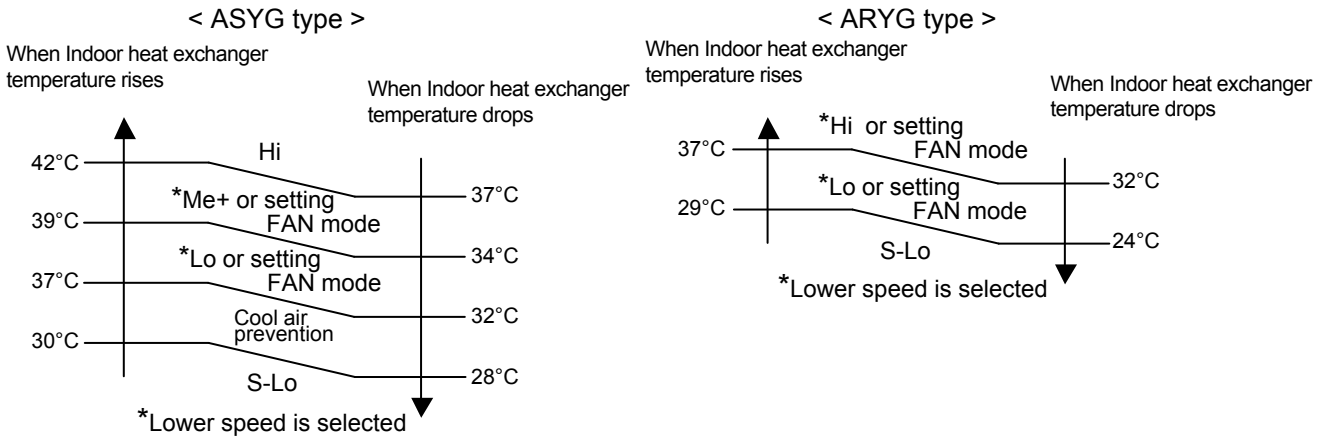


6. COOL AIR PREVENTION CONTROL (For Heating and Min. Heat operation)

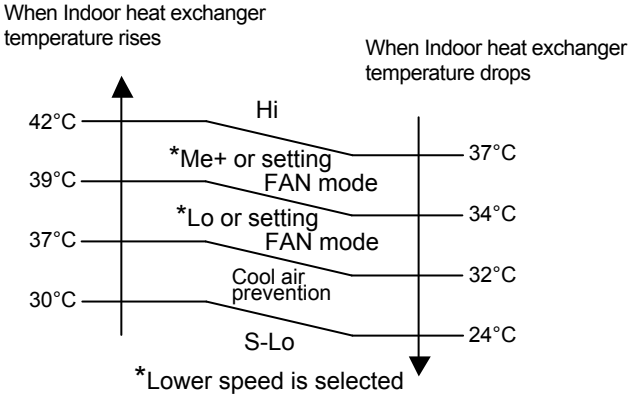
The maximum value of the indoor fan speed is set as shown in Fig 6, based on the detected temperature by the indoor heat exchanger sensor in heating mode.
Field setting is necessary at AR and AU type as "Cool air prevention : effective"

(Fig.6 : Airflow change - over for cool air prevention)

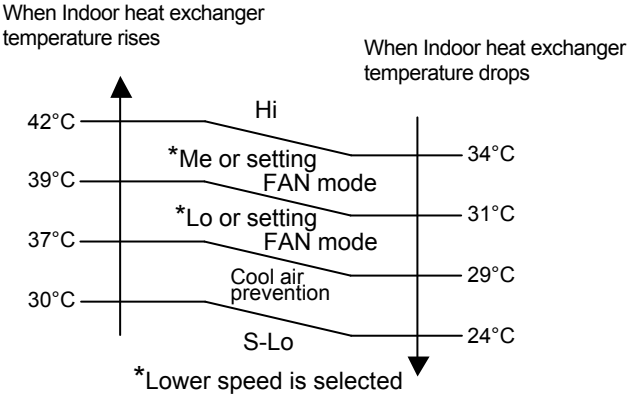
During NORMAL HEATING OPERATION



< AUYG type >

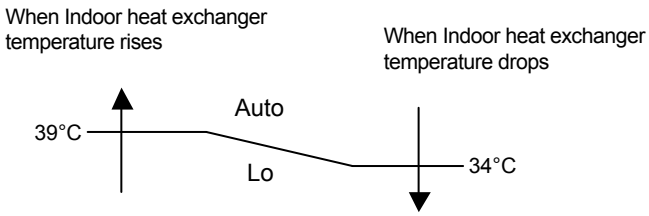


< AGYG type >

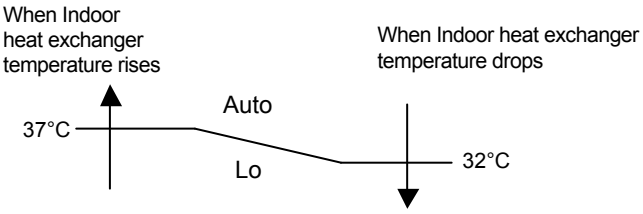


During MIN. HEAT OPERATION

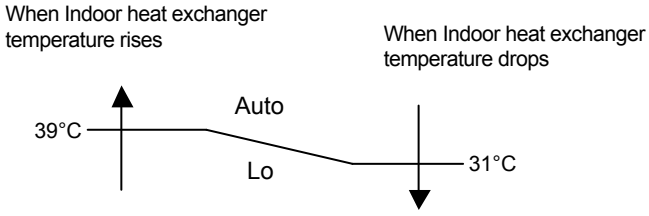
< ASYG / AUYG type >



< ARYG type >



< AGYG type >



4. LOUVER CONTROL

For ASYG07/ 09/ 12LJCA Type

1. VERTICAL LOUVER CONTROL

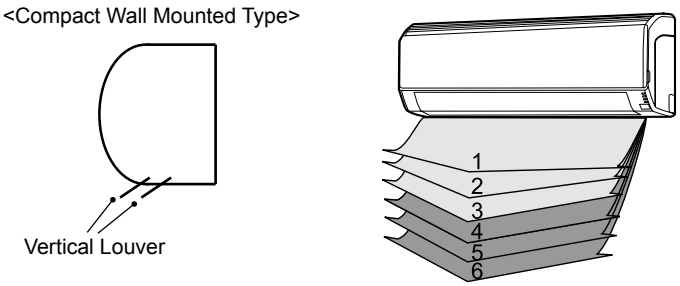
(Function Range)

Each time the button is pressed, the air direction range will change as follow:

Cooling / Heating / Dry mode / Fan mode

① ⇄ ② ⇄ ③ ⇄ ④ ⇄ ⑤ ⇄ ⑥

(Fig.7 : Virtical Air Direction Range)



Use the air direction adjustments within the ranges shown above.

- The vertical airflow direction is set automatically as shown, in accordance with the type of operation selected.

  Cooling / Dry mode : Horizontal flow ①
  Heating mode : Downward flow ⑥

- When the temperature of the air being blown out is low at the start of heating operation or during defrosting, the airflow direction temporarily becomes ① to prevent cold air being blown onto the body.
- During use of the Cooling and Dry modes, do not set the Air Flow Direction Louver in the Heating range (④～⑥) for long period of time, since water vapor many condense near the outlet louvers and drop of water may drip from the air conditioner. During the Cooling and Dry modes, if the Air Flow Direction Louvers are left in the heating range for around 30 minutes, they will automatically return to position ③.

2. SWING OPERATION

Vertical Airflow Swing Operation

When the swing signal is received from the remote controller, the vertical louver starts to swing.

(Swinging Range)

Cooling / Dry / Fan mode(①⇔③) : ① ⇔ ④
Heating / Fan mode(④⇔⑥) ④ ⇔ ⑥

- When the indoor fan is S-Lo or Stop mode, the swing operation is interrupted and it stops at either upper end or bottom end.

For ASYG07/ 09/ 12/ 14LUCA Type

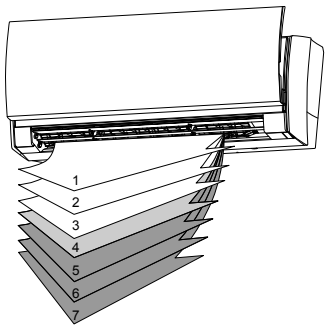
1. VERTICAL LOUVER CONTROL

(Function Range)

Each time the button is pressed, the air direction range will change as follow:

①⇄②⇄③⇄④⇄⑤⇄⑥⇄⑦

(Fig.8 : Air Direction Range)



Types of Air flow Direction Setting:

①,②,③ : During Cooling/Dry modes
④,⑤,⑥,⑦ : During Heating

The Remote Controller's display does not change.

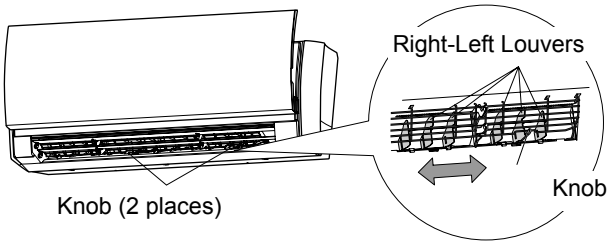
- Use the air direction adjustments within the ranges shown above.
- The vertical airflow direction is set automatically as shown, in accordance with the type of operation selected.

  Cooling / Dry mode : Horizontal flow ①
  Heating mode : Downward flow ⑥

- During AUTO mode operation, for the first a few minutes after beginning operation, air-flow will be horizontal 1; the air direction cannot be adjusted during this period. The air flow direction setting will temporarily become 1 when the temperature of the air -flow is low at the start of the Heating mode.

2. ADJUST THE RIGHT-LEFT LOUVERS

- Move the Right-Left louvers to adjust air flow in the direction you prefer.



3. SWING OPERATION

To select Vertical Airflow Swing Operation

When the swing signal is received from the remote controller, the vertical louver starts to swing.

	Range
Cooling / Dry mode Fan mode (①～④)	① ⇔ ④
Heating mode Fan mode (④～⑦)	④ ⇔ ⑦

- The SWING operation may stop temporarily when the air conditioner's fan is not operating, or when operating at very low speeds.

To select Horizontal Airflow Swing Operation

(No function)

For AUYG07/ 09/ 12LVLA Type

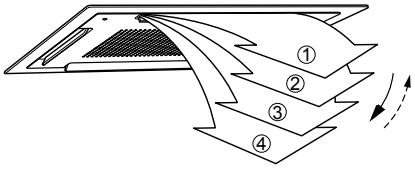
1. VERTICAL LOUVER CONTROL

(Function Range)

Each time the button is pressed, the air direction range will change as follows:

①⇄②⇄③⇄④

(Fig.9 : Air Direction Range)



(Operation Range)

Cooling / Heating / Dry / Fan mode : ①－②－③－④

Use the air direction adjustments within the ranges shown above.

・The vertical airflow direction is set automatically as shown, in accordance with the type of operation selected.

Cooling / Dry / Fan mode : Horizontal flow ①
Heating mode : Downward flow ④

・During AUTO mode operation, for the first minute after start-up, air-flow will be horizontal ①; the air direction cannot be adjusted during this period.

2. SWING OPERATION

When the swing signal is received from the remote controller, the vertical louver starts to swing. The range of swing depends on the set airflow direction.

(Swinging Range)

Cooling / Heating / Dry / Fan mode : ① ⇔ ④

・When the indoor fan is either at S-Lo or Stop mode, the swinging operation is interrupted and it stops at either upper end or bottom end.
(Stop mode means Operation stop.)

For AGYG09/ 12LVCA Type

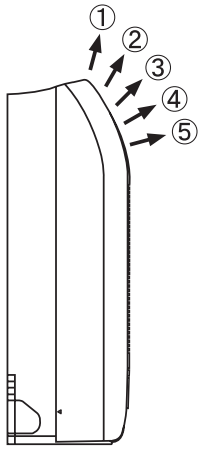
1. VERTICAL LOUVER CONTROL

(Function and Operation Range)

Each time the button is pressed,
the air direction range will change as follows:

(Fig.10 : Air Direction Range)

① ⇄ ② ⇄ ③ ⇄ ④ ⇄ ⑤



Use the air direction adjustments within the ranges shown above.

・The vertical airflow direction is set automatically as shown, in accordance with the type of operation selected.

Cooling / Dry / Fan mode : Horizontal flow ①
Heating mode : Downward flow ④

・When the temperature of the air being blown out is low at the start of heating operation or during defrosting, the airflow direction temporarily becomes ① to prevent cold air being blown onto the body.

・During Monitor operation in AUTO CHANGEOVER mode, the airflow direction automatically becomes ① , and it cannot be adjusted.

2. SWING OPERATION

When the swing signal is received from the remote controller, the vertical louver starts to swing .

(Swinging Range)

Cooling / Heating / Dry / Fan mode : ① ⇔ ⑤

・When the indoor fan is either at S-Lo or Stop mode, the swinging operation is interrrupted and it stops at either upper end or bottom end.

5. OUTDOOR FAN CONTROL

1. Outdoor Fan Motor

Following table 3 shows the fan speed of the outdoor unit.

(Table 3 : Fan speed of the outdoor unit)

	Cooling	Heating
AOYG18LAC2	900/ 820/ 700/ 410/ 320/ 250/ 200 rpm	900/ 820/ 700/ 410/ 320/ 250/ 200 rpm

* It runs at 500rpm for 20 seconds after starting up the outdoor fan.

6. TIMER OPEARTION CONTROL

6-1 WIRELESS REMOTE CONTROLLER

The table 4 shows the available timer setting based on the product model.

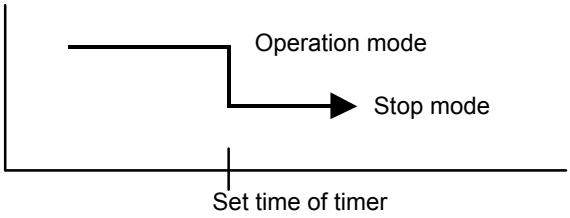
(Table 4 : Timer setting)

ON TIMER / OFF TIMER	PROGRAM TIMER	SLEEP TIMER	*WEEKLY TIMER
○	○	○	○

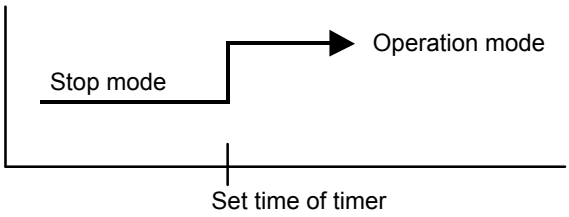
* For ASYG07/ 09/ 12/ 14LUCA Type

1. ON / OFF TIMER

・OFF timer : When the clock reaches the set time, the air conditioner will be turned off.

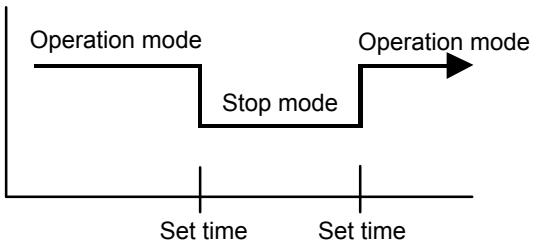


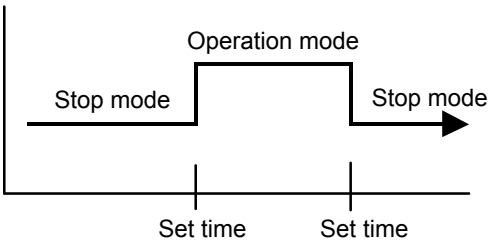
・ON timer : When the clock reaches the set time, the air conditioner will be turned on.



2. PROGRAM TIMER

・The program timer allows the OFF timer and ON timer to be used in combination one time.





・Operation will start from the timer setting (either OFF timer or ON timer) whichever is closest to the clock's current timer setting.
The order of operations is indicated by the arrow in the remote control unit's display.

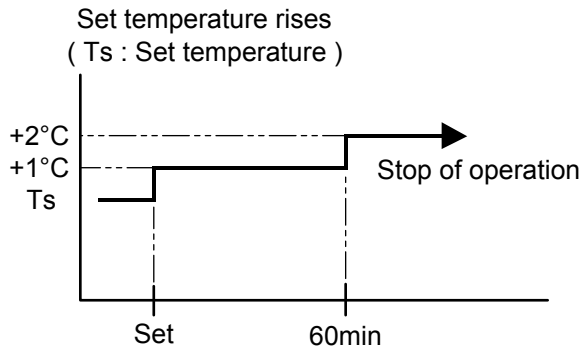
・SLEEP timer operation cannot be combined with ON timer operation.

3. SLEEP TIMER

If the sleep is set, the room temperature is monitored and the operation is stopped automatically. If the operation mode or the set temperature is change after the sleep timer is set, the operation is continued according to the changed setting of the sleep timer from that time ON.

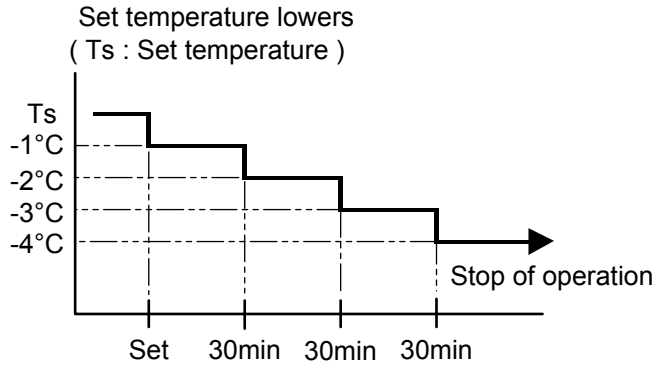
In the cooling operation mode

When the sleep timer is set, the setting temperature is increased 1°C.
It increases the setting temperature another 1°C after 1 hour.
After that, the setting temperature is not changed and the operation is stopped at the time of timer setting.



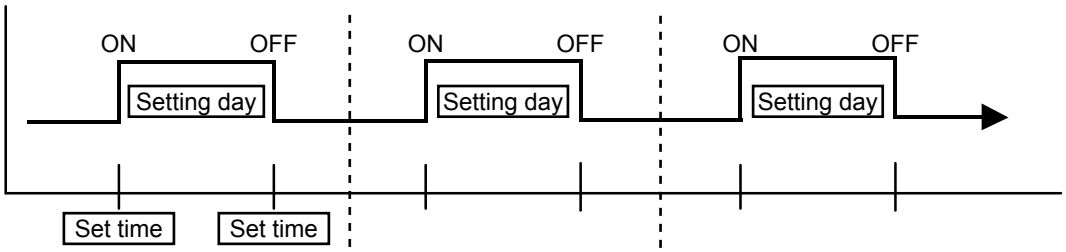
In the heating operation mode

When the sleep timer is set, the setting temperature is decreased 1°C.
It decreases the setting temperature another 1°C every 30 minutes.
Upon lowering 4deg C, the setting temperature is not changed and the operation stops at the time of timer setting.



4. WEEKLY TIMER (For ASYG07/ 09/ 12/ 14LUCA Type)

This timer function can set operation times of the each day of the week.
All days can be set together,the weekly timer can be used to repeat the timer setting for all of the days.



6-2 WIRED REMOTE CONTROLLER

The Table 5 shows the available timer setting based on the product model.

(Table 5 : Timer setting)

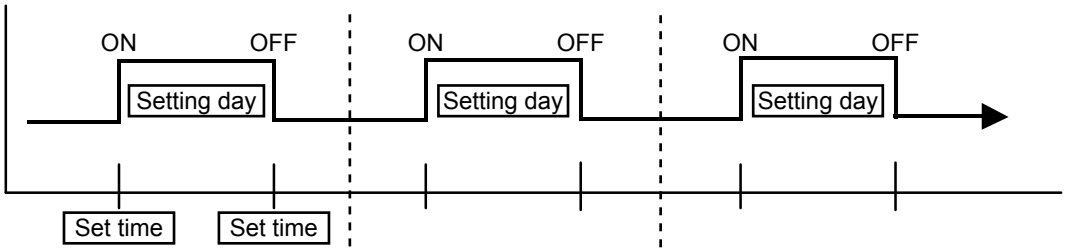
ON TIMER / OFF TIMER	WEEKLY TIMER	TEMPERATURE SET BACK TIMER
○	○	○

1. ON TIMER / OFF TIMER

Same to 6-1 **ON / OFF TIMER** and shown in those.

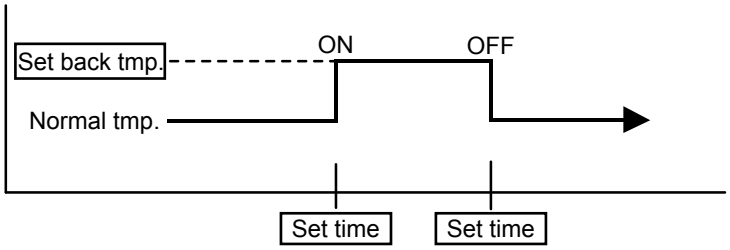
2. WEEKLY TIMER

This timer function can set operation times of the each day of the week.
All days can be set together,the weekly timer can be used to repeat the timer setting for all of the days.



3. TEMPERATURE SET BACK TIMER

This timer function can change setting temperature of setting operation times of the each day of the week.
This can be together with other timer setting.



7. COMPRESSOR CONTROL

1. OPERATION FREQUENCY RANGE

The operation frequency of the compressor is different based on the operation mode as shown in the table 6.

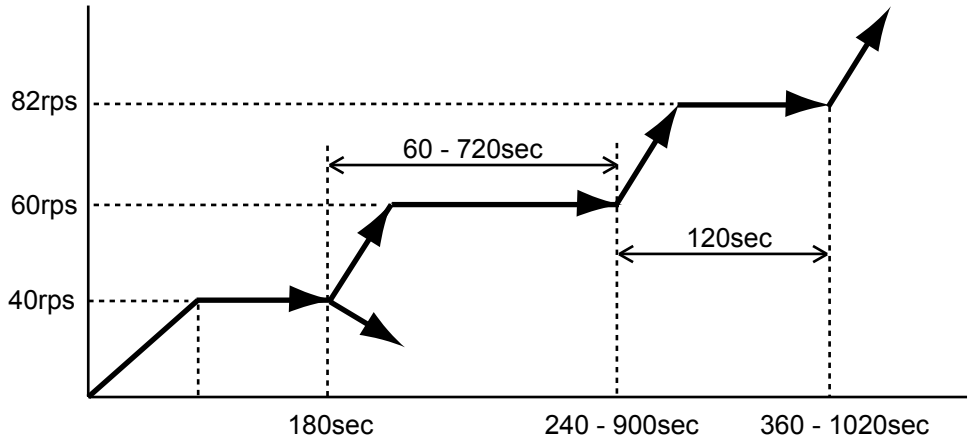
(Table 6 : Compressor Operation Frequency Range)

	Cooling		Heating	
	Min	Max	Min	Max
AOYG18LAC2	15rps	85rps	21rps	130rps

2. OPERATION FREQUENCY CONTROL AT START UP

The compressor frequency soon after the start-up is controlled as shown in the figure 9.

(Fig.11 : Compressor Control at Start-up)



8. ELECTRONIC EXPANSION VALVE CONTROL

The most proper opening of the electronic expansion valve is calculated and controlled under the present operating condition based on the Table7.
The compressor frequency, the temperatures detected by the discharge temperature sensor and the outdoor temperature sensor.

(Table7 : The pulse range of the electronic expansion valve control)

	Operation mode	Pulse range
AOYG18LAC2	Cooling /Dry mode	50 ~ 480
	Heating mode	30 ~ 480

* At the time of supplying the power to the outdoor unit, the initialization of the electronic expansion valve is operated (1000 pulses are input to the closing direction).

9. TEST OPERATION CONTROL

[Operation method (For Wireless Remote Controller (with TEST RUN button) Type)]

Under the condition where the air conditioner runs, press the TEST RUN button, and the test operation control mode will appear.
During test running, the operation lamp and timer lamp of the air conditioner body twinkle simultaneously.
Set the test operation mode, and the compressor will continue to run regardless of whether the room temperature sensor detects.

[Release]

The test operation mode is released if 60 minutes have passed after setting up the test operation.

[Operation method (For ASYG07/ 09/ 12/ 14LUCA Type)]

The outdoor unit, may not operate, depending on the room temperature.
In this case, keep on pressing the MANUAL AUTO button of the indoor unit for more than 10 seconds.
The Operation lamp and Timer lamp will begin to flash simultaneously during cooling test run.
Then, heating test run will begin in about 3 minutes when HEAT is selected by the remote control operation.
(When the air conditioner is running by pressing the test run button, the Operation lamp and Timer lamp will simultaneously flash slowly.)

[Release]

Perform the test operation for 60 minutes.
Pressing the MANUAL AUTO button of the indoor unit for more than 3 seconds.

[Using the Wired remote control (Option)]

If the Operation lamp is on, press the START/STOP button to turn it off.
Press the MODE and the FAN buttons at the same time for more than two seconds to start the test operation.
The operation lamp will light up and "o1" will be displayed on the set temperature display.

[Release]

Perform the test operation for 60 minutes.
Pressing the START/STOP button will stop the test operation.

10. PREVENT TO RESTART FOR 3 MINUTES (3 MINUTES ST)

The compressor won't enter operation status for 3 minutes after the compressor is stopped, even if any operation is given.

11. 4-WAY VALVE EXTENSION SELECT

At the time when the air conditioner is switched from the Cooling mode to Heating mode, the compressor is stopped, and the 4-way valve is switched in 3 minutes later after the compressor stopped.

12. AUTO RESTART

When the power was interrupted by a power failure, etc. during operation, the operation contents at that time are memorized and when power is recovered, operation is automatically resumed with the memorized operation contents.

(Table 8 : Operation contents memorized when the power is interrupted)

	Wireless remote controller	Wired remote controller (When Memory Backup : Disable)	Wired remote controller (When Memory Backup : Enable)	
Operation mode	○	○	○	
Set temperature	○	○	○	
Set air flow	○	○	○	
Thermistor detected position	—	×	○	
Timer mode	○	×	OFF Timer	×
			ON Timer	×
			WEEKLY Timer	○
			TEMPERATURE SET BACK Timer	○

○ : Memorize
× : Not memorize

*It is necessary to set on the DIP-SW1-No,6 of the wired remote controller, to enable the memory backup.
Refer to the installation manual of wired remote controller for details.

13. MANUAL AUTO OPERATION

If MANUAL / AUTO Button is pushed continuous from 3 seconds to 10 seconds, manual auto operation will starts.
If the remote control is lost or battery power dissipated, this function will work without the remote control.

(Table 9 : Manual auto operation control)

Functions	All models
OPERATION MODE	Auto changeover
SETTING TEMP.	24°C
FAN MODE	Auto
VERTICAL LOUVER	NORMAL
HORIZONTAL LOUVER	NORMAL
TIMER MODE	Continuous (No timer setting available)
SWING OPERATION	OFF
ECONOMY	OFF

14. COMPRESSOR PREHEATING

When the outdoor heat exchanger temperature is lower than Operation temperature (Refer to Table 10) and the heating operation has been stopped for 3 hours, power is applied to the compressor and the compressor is heated.
(By heating the compressor, warm air is quickly discharged when operation is started.)
When operation was started, and when the outdoor temperature rises to Release temperature or greater, preheating is over.

(Table 10 : Preheating Operation / Release Temperature)

Before 24 hour		After 24 hour	
Operation temperature	Release temperature	Operation temperature	Release temperature
3°C	7°C	0°C	4°C

15. POWERFUL OPERATION

The POWERFUL OPERATION functions by pressing POWERFUL button on the remote controller.
The indoor unit & outdoor unit will operate at maximum power as shown in Table11.

(Table11)

	Powerful operation
COMPRESSOR FREQUENCY	Maximum
FAN CONT. MODE	Powerful
SETTING LOUVER	Cooling/ Dry : 3, Heating : 5

Release Condition is as follows.
[Cooling / Dry]
- Room tenperature ≦ Setting temperature - 1.5°C or Operation time has passed 20 minutes.

[Heating]
- Room tenperature ≧ Setting temperature +1.5°C or Operation time has passed 20 minutes.

16. 10°C HEAT OPERATION

10°C HEAT operation performs as below when pressing 10°C HEAT button or
Weekly timer setting on the remote controller.

(Table 12 : 10°C HEAT operation)

Mode	Heating
Setting temperature	10°C
Fan mode	Auto
LED display	Economy
Defrost operation	Operate as normal

17. ECONOMY OPERATION

The ECONOMY operation functions by pressing ECONOMY button on the remote controller.
At the maximum output, ECONOMY Operation is approximately 70% of normal air conditioner operation for cooling and heating.
The ECONOMY operation is almost the same operation as below settings.

(Table 13)

Mode	Cooling/ Dry	Heating
Target temperature	Setting temp.+1°C	Setting temp.-1°C

18. DEFROST OPERATION CONTROL

1. CONDITION OF STARTING THE DEFROST OPERATION

The defrost operation starts when the outdoor heat exchanger temperature sensor detects the temperature lower than the values shown in Table 14-1, 14 -2.

1-1 NORMAL DEFROST

(Table 14-1 : Condition of starting defrost operation)

Normal defrost	Compressor integrating operation :Less than 45min.	Compressor integrating operation :45min and over	
		Less than 6 min. *1 or 10min. *2	After 6 min. *1 or 10min. *2
	Does not operate		-8°C *3 -12°C *4 -14°C *5 -16°C *6 -18°C *7

*1. It means contiguous operation time.
*2. Compressor stop time:
Below 20min. → Select 6min.
Above 20min. → Select 10min.
*3. Outdoor temp. > 3°C
*4. Outdoor temp. > -1°C
*5. Outdoor temp. > -5°C
*6. Outdoor temp. > -10°C
*7. Outdoor temp. ≦ -10°C

1-2. INTEGRATING DEFROST

(Table 14-2 : Condition of starting defrost operation)

Integrating defrost	Compressor integrating operation time	
	More than 210 minutes (For continuous operation)	Less than 10 minutes ✱ (For intermittent operation)
	When the compressor is stopped, If detected outside air temp. at 2°C	OFF count of the compressor 40 times (at outside air temp. < 2°C)

✱If the compressor continuous operation time is less than 10 minutes, the OFF number of the compressor is counted.
If any defrost operated, the compressor OFF count is cleared.

2. CONDITION OF THE DEFROST OPERATION COMPLETION

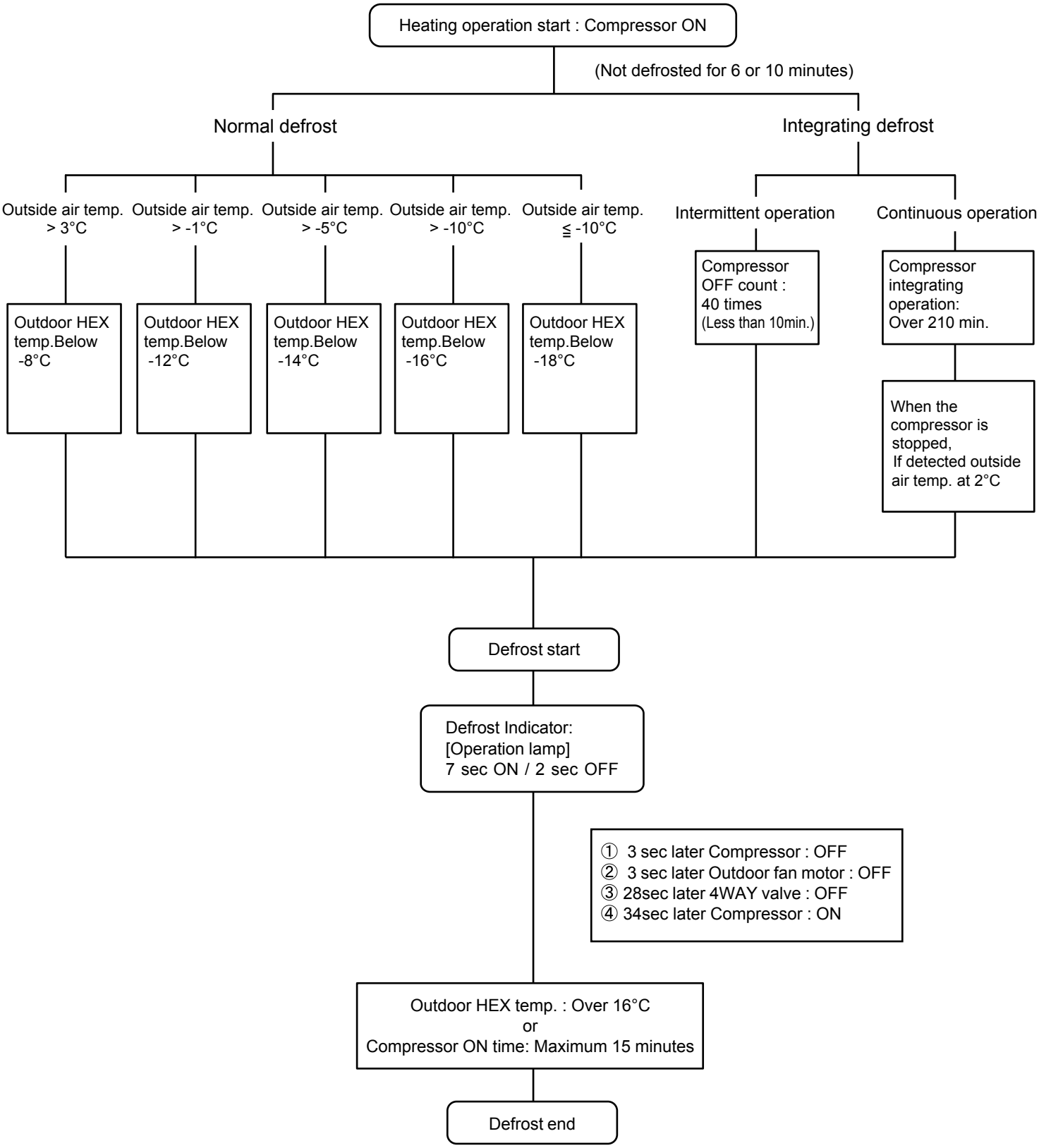
Defrost operation is released when the conditions become as shown in Table 15.

(Table 15 : Defrost release condition)

Release Condition
Outdoor heat exchanger temperature sensor value is higher than 16°C or Compressor operation time has passed 15 minutes.

3. Defrost Flow Chart

The defrosting shall proceed by the integrating operation time, outdoor temperature and outdoor heat exchanger temperature as follows.



19. OFF DEFROST OPEARTION CONTROL

When operation stops in the [Heating operation] mode, if frost is adhered to the outdoor unit heat exchanger, the defrost operation will proceed automatically. In this time, if indoor unit operation lamp flashes slowly (7 sec ON / 2 sec OFF), the outdoor unit will allow the heat exchanger to defrost, and then stop.

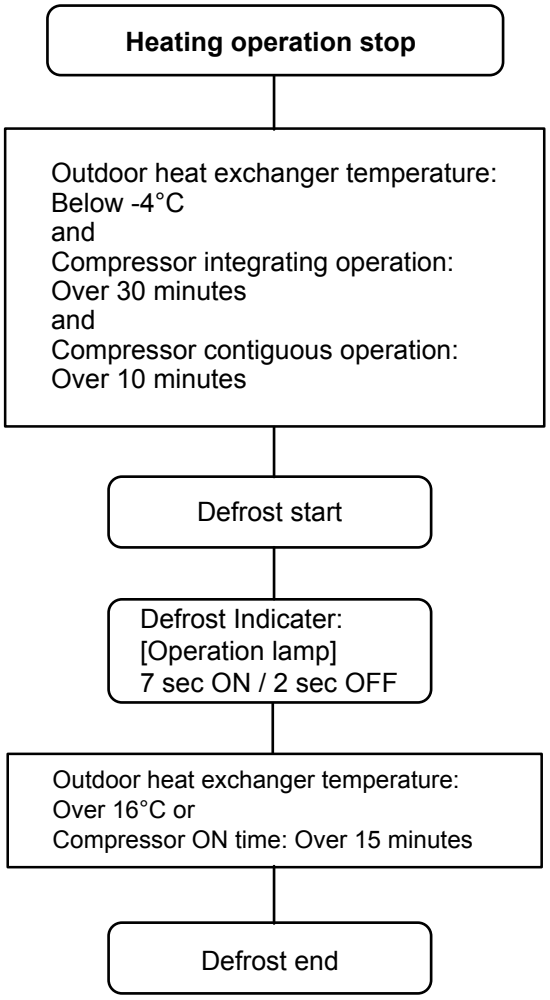
1. OFF DEFROST OPERATION CONDITION

In heating operation, the outdoor heat exchanger temperature is less than -4°C,
and compressor operation integrating time lasts for more than 30 minutes,
and compressor operation contiguous time lasts for more than 10 minutes.

2. OFF DEFROST END CONDITION

Release Condition
Outdoor heat exchanger temperature sensor value is higher than 16°C or Compressor operation time has passed 15 minutes.

OFF Defrost Flow Chart



17. VARIOUS PROTECTIONS

1. DISCHARGE GAS TEMPERATURE OVER RISE PREVENTION CONTROL

The discharge gas thermosensor (discharge thermistor : Outdoor side) will detect discharge gas temperature.

When the discharge temperature becomes higher than Ⅰ ,the compressor frequency is decreased 20rps, and it continues to decrease the frequency for 20rps every 120 seconds until the temperature becomes lower than Ⅱ.
When the discharge temperature becomes lower than Ⅱ,the control of the compressor frequency is released.

When the discharge temperature becomes higher than Ⅲ ,the compressor stops.
When the discharge temperature becomes lower than 80°C ,the compressor operates.

(Table 16 : Discharge Temperature Over Rise Prevension Control / Release Temperature)

	Temperature Ⅰ	Temperature Ⅱ	Temperature Ⅲ
AOYG18LAC2	105°C	95°C	110°C

2. CURRENT RELEASE CONTROL

The compressor frequency is controlled so that the outdoor unit input current does not exceeds the current limit velue that was set up with the outdoor temperature.
The compressor frequency returns to the designated frequency of the indoor unit at the time when the frequency becomes lower than the release value.

3. ANTI-FREEZING CONTROL (Cooling mode)

When the indoor unit heat exchanger and 2-way valve temperature becomes lower than Ⅰ ,the compressor frequency is decreased 10rps, and it continues to decrease the frequency for 10rps every 120 seconds until the temperature becomes higher than Ⅱ.

This operation is not released until both the temperature of the indoor unit heat exchanger and 2-way valve temperature exceed the release temperature.

(Table 17 : Anti-freezing Protection Operation / Release Temperature)

Outside air Temperature	Temperature Ⅰ		Temperature Ⅱ	
	Indoor Heat Ex. Temperature	2-way valve Temperature	Indoor Heat Ex. Temperature	2-way valve Temperature
≧12°C	3°C	2°C	6°C	5°C
<12°C	3°C	2°C	13°C	12°C

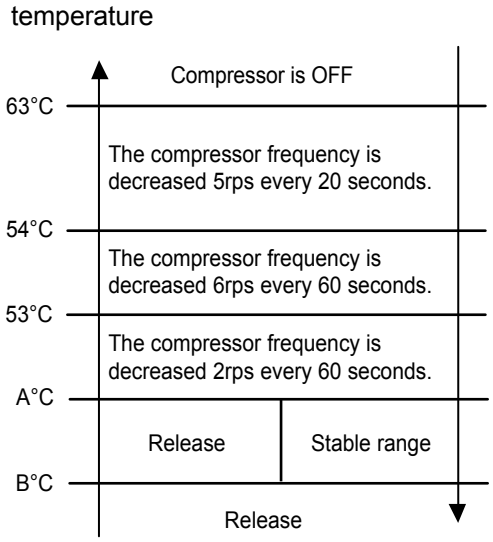
4. COOLING PRESSURE OVER RISE PROTECTION

When the outdoor unit heat exchange sensor temperature rises to 67.0°C or greater, the compressor is stopped and error display is indicated.

5. HIGH TEMPERATURE RELEASE CONTROL (HEATING MODE)

On heating mode, the compressor frequency is controlled as following based on the detection value of the indoor heat exchanger temperature sensor.

(Fig 14 : Heating Overload Protection Control)



Outdoor heat exchange temperature	In one operation of the indoor unit : Qu air than		All indoor unit opeate, : Qu air	
	A°C	B°C	A°C	B°C
-9°C ≦ Th	52°C	50°C	48°C	46°C
-11°C ≦ Th < -9°C	52°C	50°C	48°C	46°C
-13°C ≦ Th < -11°C	52°C	48°C	48°C	46°C
-15°C ≦ Th < -13°C	50°C	46°C	48°C	46°C
Th < -15°C	48°C	44°C	48°C	46°C

Refrigerant
R410A

Slim Duct / Compact Cassette
Compact Wall Mounted
Floor type

INVERTER (MULTI)

2 . TROUBLE SHOOTING

2-1 ERROR DISPLAY

2-1-1 INDOOR UNIT AND WIRED REMOTE CONTROLLER DISPLAY

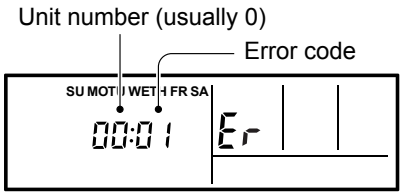
Please refer the flashing pattern as follows.
The Operation, Timer, Economy lamps operate as follows according to the error contents.

Error Contents	Indoor Unit Display			Wired Remote Controller Display	Trouble shooting
	Operation (Green)	Timer (Orange)	Economy (Green)		
Serial Communication Error	1 times	1 times	Continuous	11	1,2
Wired Remote Controller Communication Error	1 times	2 times	Continuous	12	3
Indoor Unit Capacity Error	2 times	2 times	Continuous	22	4
Indoor Unit Model Information Error EEPROM Access Abnormal	3 times	2 times	Continuous	32	5
Manual Auto Switch Error	3 times	5 times	Continuous	35	6
Indoor Room Thermistor Error	4 times	1 times	Continuous	41	7
Indoor Heat Ex. Thermistor Error	4 times	2 times	Continuous	42	8
Indoor Unit Fan Motor Error	5 times	1 times	Continuous	51	9
Drain pump Error	5 times	3 times	Continuous	53	10
Damper(OPEN/CLOSE) Detection Limit Switch Error	5 times	7 times	Continuous	57	11
Damper(OPEN/CLOSE) Simultaneous Detection Limit Switch Error	5 times	7 times	Continuous	57	12
Intake grille Error	5 times	8 times	Continuous	58	13
Outdoor Unit Model Information Error	6 times	2 times	Continuous	62	14
PFC circuit Error	6 times	4 times	Continuous	64	15
IPM Error	6 times	5 times	Continuous	65	16
Discharge Thermistor Error	7 times	1 times	Continuous	71	17
Compressor Thermistor Error	7 times	2 times	Continuous	72	18
Heat Ex. Thermistor Error	7 times	3 times	Continuous	73	19
Outdoor Thermistor Error	7 times	4 times	Continuous	74	20
2-way valve Thermistor Error	7 times	6 times	Continuous	76	21
3-way valve Thermistor Error	7 times	6 times	Continuous	76	22
Heat Sink Thermistor Error	7 times	7 times	Continuous	77	23
Over Current Error	9 times	4 times	Continuous	94	24
Compressor Control Error	9 times	5 times	Continuous	95	25
Outdoor Unit Fan Motor Error	9 times	7 times	Continuous	97	26
4 Way Valve Error	9 times	9 times	Continuous	99	27
Discharge Temp. Error	10 times	1 times	Continuous	A1	28
Compressure Temp. Error	10 times	3 times	Continuous	A3	29

2-1-2 WIRED REMOTE CONTROLLER DISPLAY

1. SELF - DIAGNOSIS

When " Er " in Temperature Display is displayed, inspection of the air conditioning system is necessary. Please consult authorized service personnel.



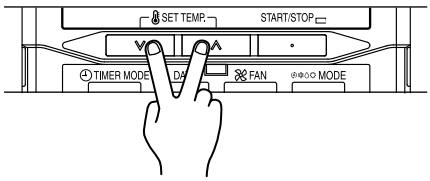
ex. Self-diagnosis check

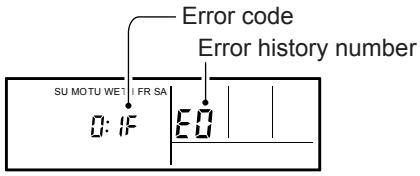
2. ERROR CODE HISTORY DISPLAY

Up to 16 memorized error codes may be displayed for the indoor unit connected to the remote controller.

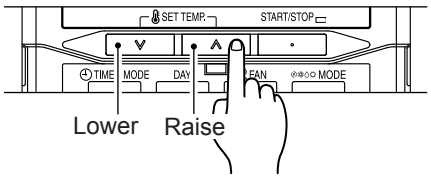
1. Stop the air conditioner operation.

2. Press the SET TEMPERATURE buttons ∨, ∧ simultaneously for 3 seconds or more to start the self-diagnosis.





3. Press the SET TEMPERATURE button to select the error history number.



0 ↔ 1 ↔ 2 ↔ 3 ↔ 4 ↔ 5 ↔ 6 ↔ 7
F ↔ E ↔ d ↔ c ↔ b ↔ A ↔ 9 ↔ 8

4. Press the SET TEMPERATURE buttons ∨, ∧ simultaneously for 3 seconds or more or there is no key input for 60 seconds to stop the display.

2-2 TROUBLE SHOOTING WITH ERROR CODE

Trouble shooting 1 **OUTDOOR UNIT Error Method:** **Serial Communication Error** **(Serial Reverse Transfer Error)**	**Indicate or Display:** **Refer to error code table.**
Detective Actuators: Outdoor unit Main PCB Outdoor unit Fan motor	**Detective details:** When the indoor unit cannot receive the serial signal from Outdoor unit more than 2minutes after power ON, or the indoor unit cannot receive the serial signal more than 15seconds during normal operation.

Forecast of Cause:

1. Connection failure 2. External cause 3. Main PCB failure 4. Outdoor unit Fan motor failure

Check Point 1-1 : Reset the power and operate

・Does error indication reappear?

NO → **Check Point 1-2 : Check external cause such as noise**

・Check if the ground connection is proper.
・Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).

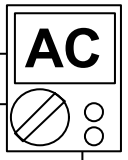
YES ↓

Check Point 2 : Check connection

・Check any loose or removed connection line of between indoor unit and outdoor unit.
>> If there is an abnormal condition, correct it by referring to Installation Manual or Data & Technical Manual.
・Check connection condition in control unit.
(If there is loose connector, open cable or mis-wiring)

OK ↓

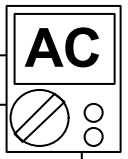
Check Point 3 : Check the voltage of power supply



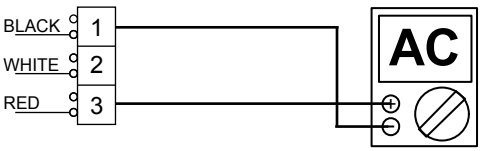
・Check the voltage of power supply
>> Check if AC198V(AC220V-10%) - 264V(AC240V+10%) appears at outdoor unit terminal L - N.

OK ↓

Check Point 4 : Check serial signal (Reverse transfer signal)



・Check serial signal (Reverse transfer signal)
>> Check if indicated value swings between AC70V and AC130V at outdoor unit terminal 1 - 3.
>> If it is abnormal, Check the parts as follows.
- Outdoor unit fan motor (PARTS INFORMATION 5)
>> If Outdoor fan motor is abnormal, replace Outdoor unit fan motor and Main PCB.
>> If the parts are normal, replace Main PCB.



Trouble shooting 2 **INDOOR UNIT Error Method:** **Serial Communication Error** **(Serial Forward Transfer Error)**	**Indicate or Display:** **Refer to error code table.**
Detective Actuators: Indoor unit Controller PCB	**Detective details:** When the outdoor unit cannot properly receive the serial signal from indoor unit for 10 seconds or more.

Forecast of Cause:

1. Connection failure 2. External cause 3. Controller PCB failure

Check Point 1-1 : Reset the power and operate

・Does error indication reappear?

NO → **Check Point 1-2 : Check external cause such as noise**

・Check if the ground connection is proper.
・Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).

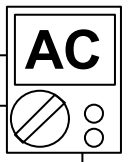
YES ↓

Check Point 2 : Check connection

・Check any loose or removed connection line of between indoor unit and outdoor unit.
>> If there is an abnormal condition, correct it by referring to Installation Manual or Data & Technical Manual.
・Check connection condition in control unit.
(If there is loose connector, open cable or mis-wiring)

OK ↓

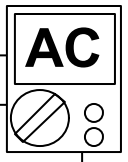
Check Point 3 : Check the voltage of power supply



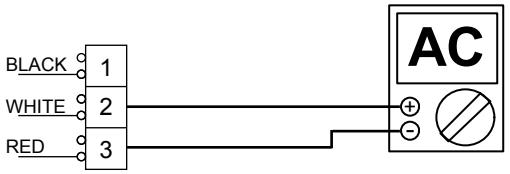
・Check the voltage of power supply
>> Check if AC198V(AC220V-10%) - 264V(AC240V+10%) appears at outdoor unit terminal L - N.

OK ↓

Check Point 4 : Check serial signal (Forward transfer signal)



・Check serial signal (Forward transfer signal)
>> Check if indicated value swings between AC70V and AC130V at outdoor unit terminal 2 - 3.
>> If it is abnormal, replace Controller PCB.



Trouble shooting 3 **INDOOR UNIT Error Method:** **Wired Remote Controller Communication Error**	**Indicate or Display:** **Refer to error code table.**
Detective Actuators: Indoor unit Controller PCB Wired Remote Controller (Option)	**Detective details:** When the indoor unit cannot properly receive the signal from Wired Remote Controller for 1 minute or more.

Forecast of Cause:

1. Connection failure 2. Wired Remote Controller failure 3. Controller PCB failure

Check Point 1 : Check the connection of terminal

Check & correct the followings.

- Check the connection of terminal between Wired Remote Controller and indoor unit, and check if there is a disconnection of the cable.

OK

Check Point 2 : Check Wired Remote Controller and Controller PCB

- Check Voltage at terminal 1-3 of Controller PCB or Communication PCB. (Power supply to Remote Control)
  Cassette, Duct Type : CN14
  Wall mount ,Floor Type : CN6
  Compact Wall mount Type : CN305(UTY-XCBXZ1)

>> If it is DC12V, Remote Control is failure. (Controller PCB is normal) >> Replace Remote Control
>> If it is DC 0V, Controller PCB is failure. (Check Remote Control once again) >> Replace Controller PCB

Trouble shooting 4 **INDOOR UNIT Error Method:** **Indoor Unit Capacity Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
All indoor unit	The total capacity of the indoor unit if it is install beyond.

Forecast of Cause :

1. The selection of indoor units is incorrect 2. Main PCB(Outdoor unit) failure

Check Point 1 : Check the total capacity of indoor unit

・Check the total capacity of the connected indoor units.
>> If abnormal condition is found, correct it by referring to Installation Manual or Design & Technical Manual.

OK

Check Point 2 : Replace Main PCB

▶ **If Check Point 1 do not improve the symptom, replace Main PCB of Outdoor unit.**

Trouble shooting 5 **INDOOR UNIT Error Method:** **Indoor Unit Model Information Error** **EEPROM Access Abnormal**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Indoor unit Controller PCB	When power is on and there is some below case. ① When model information of EEPROM is incorrect. ② When the access to EEPROM failed.

Forecast of Cause:

1. External cause 2. Defective connection of electric components 3. Controller PCB failure

Check Point 1-1 : Reset Power Supply and operate

・Does Error indication show again?

NO → **Check Point 1-2 : Check external cause such as noise**

・Check if the ground connection is proper.
・Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).

YES ↓

Check Point 2 : Check Indoor unit electric components

・Check all connectors.
(loose connector or incorrect wiring)
・Check any shortage or corrosion on PCB.

↓

Check Point 3 : Replace Controller PCB

▶ **Change Controller PCB.**

Note : EEPROM

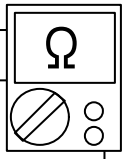
EEPROM(Electronically Erasable and Programmable Read Only Memory) is a non-volatile memory which keeps memorized information even if power is turned off. It can change the contents electronically.
To change the contents, it uses higher voltage than normal, and it can not change a partial contents. (Rewriting shall be done upon erasing the all contents.)
There is a limit in a number of rewriting.

Trouble shooting 6 **INDOOR UNIT Error Method:** **Manual Auto Switch Error**	**Indicate or Display:** **Refer to error code table.**
Detective Actuators: Indoor Unit Controller PCB Indicator PCB Manual Auto Switch	**Detective details:** When the Manual Auto Switch becomes ON for consecutive 60 or more seconds.

Forecast of Cause :

1. Manual Auto Switch failure 2. Controller PCB and Indicator PCB failure

Check Point 1 : Check the Manual Auto Switch



・Check if Manual Auto Switch is kept pressed.
・Check ON/OFF switching operation by using a meter.
>> If Manual Auto Switch is disabled (on/off switching), replace it.

OK

Check Point 2 : Replace Controller PCB and Indicator PCB

▶ **If Check Point 1 do not improve the symptom, replace Controller PCB and Indicator PCB.**

Trouble shooting 7 **INDOOR UNIT Error Method:** **Indoor Room Thermistor Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Indoor Unit Controller PCB Circuit Room temperature Thermistor	Room temperature thermistor is open or short is detected always.

Forecast of Cause : 1. Connector failure connection 2. Thermistor failure 3. Controller PCB failure

Check Point 1 : Check connection of Connector

- Check if connector is loose or removed
- Check erroneous connection
- Check if thermistor cable is open

>>Reset Power when reinstalling due to removed connector or incorrect wiring.

OK

Check Point 2 : Remove connector and check Thermistor resistance value

Thermistor Characteristics (Rough value)

Temperature (°C)	-10	-5	0	5	10	15	20	25
Resistance Value (kΩ)	58.2	44.0	33.6	25.2	20.2	15.8	12.5	10.0

Temperature (°C)	30	35	40	45
Resistance Value (kΩ)	8.0	6.5	5.3	4.3

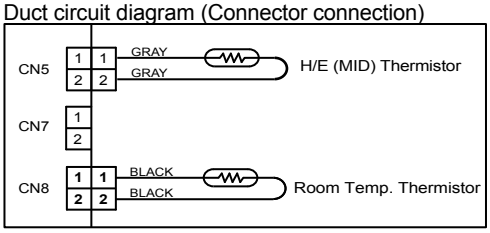
▶ **If Thermistor is either open or shorted, replace it and reset the power.**

OK

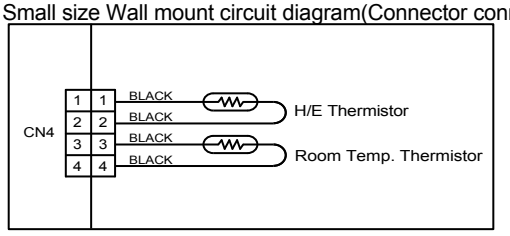
Check Point 3 : Check voltage of Controller PCB (DC5.0V)

Make sure circuit diagram of each indoor unit and check terminal voltage at Thermistor (DC5.0V)

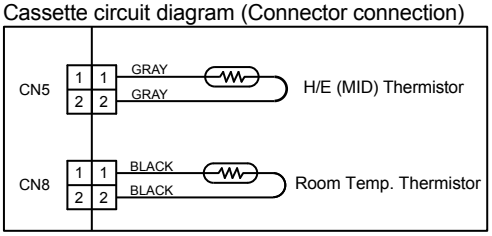
- Duct circuit diagram (Connector connection)



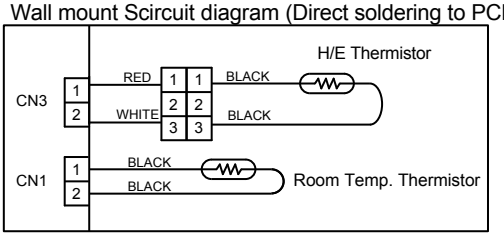
- Small size Wall mount circuit diagram(Connector connection)



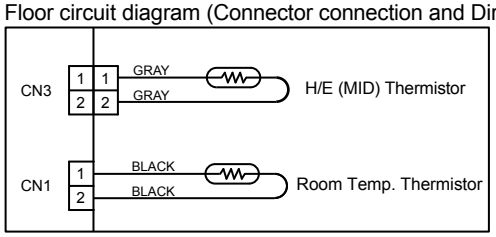
- Cassette circuit diagram (Connector connection)



- Wall mount Scircuit diagram (Direct soldering to PCB)



- Floor circuit diagram (Connector connection and Direct soldering to PCB)



▶ **If the voltage does not appear, replace Controller PCB.**

Trouble shooting 8 **INDOOR UNIT Error Method:** **Indoor Heat Ex. Thermistor Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Indoor Unit Controller PCB Heat Exchanger (MID) Thermistor	Heat Exchanger (MID) thermistor is open or short is detected always.

Forecast of Cause : 1. Connector failure connection 2. Thermistor failure 3. Controller PCB failure

Check Point 1 : Check connection of Connector

- Check if connector is loose or removed
- Check erroneous connection
- Check if thermistor cable is open

>>Reset Power when reinstalling due to removed connector or incorrect wiring.

OK

Check Point 2 : Remove connector and check Thermistor resistance value

Thermistor Characteristics (Rough value)

Temperature (°C)	-30	-20	-10	-5	0	5	10	15	20
Resistance Value (kΩ)	1131.9	579.6	312.3	233.2	176.0	134.2	103.3	80.3	62.9

Temperature (°C)	25	30	35	40	45	50	55	60	63
Resistance Value (kΩ)	49.7	39.6	31.7	25.6	20.8	17.1	14.1	11.6	10.4

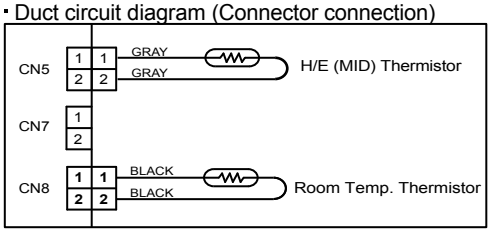
▶ **If Thermistor is either open or shorted, replace it and reset the power.**

OK

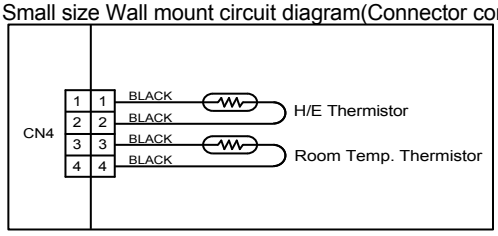
Check Point 3 : Check voltage of Controller PCB (DC5.0V)

Make sure circuit diagram of each indoor unit and check terminal voltage at Thermistor (DC5.0V)

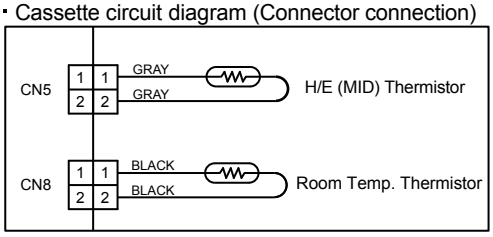
- Duct circuit diagram (Connector connection)



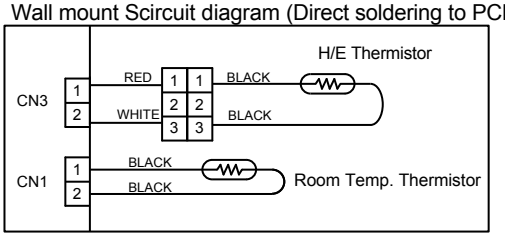
- Small size Wall mount circuit diagram(Connector connection)



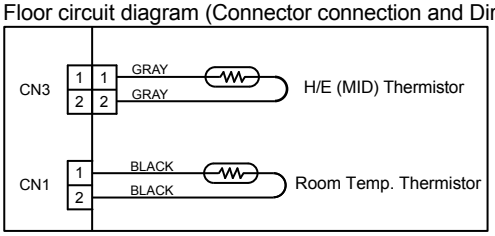
- Cassette circuit diagram (Connector connection)



- Wall mount Scircuit diagram (Direct soldering to PCB)



- Floor circuit diagram (Connector connection and Direct soldering to PCB)



▶ **If the voltage does not appear, replace Controller PCB.**

Trouble shooting 9 **INDOOR UNIT Error Method:** **Indoor Unit Fan Motor Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Indoor unit Controller PCB Indoor unit fan motor	When the condition that actual frequency of Indoor Fan is below 1/3 of target frequency is continued more than 56 seconds.

Forecast of Cause:

1. Fan rotation failure 2. Fan motor winding open 3. Motor protection by surrounding temperature rise
4. Control PCB failure 5. Indoor unit fan motor failure

Check Point 1 : Check rotation of Fan

・Rotate the fan by hand when operation is off.
(Check if fan is caught, dropped off or locked motor)
>>If Fan or Bearing is abnormal, replace it.

↓ **OK**

Check Point 2 : Check ambient temp. around motor

・Check excessively high temperature around the motor.
(If there is any surrounding equipment that causes heat)
>>Upon the temperature coming down, restart operation.

↓ **OK**

Check Point 3 : Check Indoor unit fan motor

・Check Indoor unit fan motor. (PARTS INFORMATION 4)
>>If Indoor unit fan motor is abnormal, replace Indoor unit fan motor.

↓ **OK**

Check Point 4 : Replace Controller PCB

▶ **If Check Point 1- 3 do not improve the symptom, replace Controller PCB.**

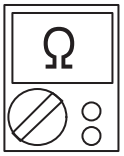
Trouble shooting 10 **INDOOR UNIT Error Method:** Drain pump Error	**Indicate or Display:** Refer to error code table.

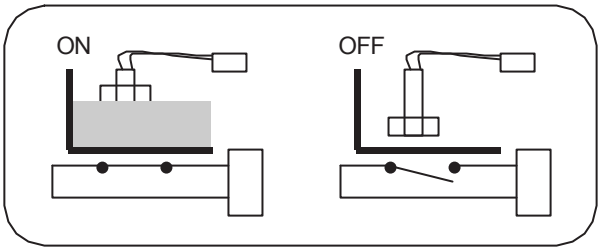
Detective Actuators:	**Detective details:**
Indoor Unit Controller PCB Circuit Float Switch	When Float switch is ON for more than 3 minutes.

Forecast of Cause : 1. Float switch failure 2. Shorted connector/wire 3. Controller PCB failure 4. Drain pump failure 5. Hose clogging

Check Point 1 : Check Float Switch

- ☐ Check operation of float switch. (any blocking by dust, etc.)
- ☐ Remove Float switch and check ON/OFF switching operation by using a meter.
  >>If Float switch is abnormal, replace it.





OK

Check Point 2 : Check Connector (CN 9) / Wire

- ☐ Check loose contact of CN9 /shorted wire (pinched wire).
  >>Replace Float switch if the wire is abnormal

OK

Check Point 3 : Check Drain Hose

- ☐ Check Drain Hose .
  >>If there is Hose clogging. Please clear the clog.

OK

Check Point 4 : Check Controller PCB

- ▶ **If Check Point 1 ~ 3 do not improve the symptom, change Controller PCB and execute the check operation again.**

Attention!!
Wall mount / Small size wall mount type does not have a float switch.
In this case, replace Controller PCB and set up the original address.
Please refer to.

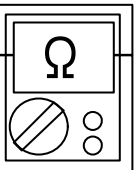
Trouble shooting 11 **INDOOR UNIT Error Method:** **Damper(OPEN/CLOSE) Detection Limit Switch Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Indoor unit Controller PCB Circuit Limit switch Damper	When limit switch were not able to detect the close though the damper close. (Upper air flow) When limit switch were not able to detect the open though the damper open. (Upper & Lower air flow)

Forecast of Cause :

1. Limit switch failure
2. Shorted connector/ wire
3. Damper faulure
4. Controller PCB failure

Check Point 1 : Check Limit switch



- Check operation of limit switch. (any blocking by dust, etc.)
- Remove Limit switch and check ON/OFF switching operation by using a meter.

>>If Limit switch is detective, replace it.

OK

Check Point 2 : Check Connector (CN18) / Wire

- Check loose contact of CN18 /shorted wire (pinched wire).

>>Replace Limit switch if the wire is abnormal

OK

Check Point 3 : Check Damper

- Check the obstruction of damper movement.
- Check the damper movement.

>>Replace Damper if the damper is abnormal

OK

Check Point 4 : Replace Controller PCB

▶ **If Check Point 1～3 do not improve the symptom, change Controller PCB.**

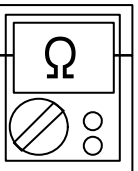
Trouble shooting 12 **INDOOR UNIT Error Method:** **Damper(OPEN/CLOSE) Simultaneous Detection Limit Switch Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Indoor unit Controller PCB Circuit Limit switch	When the limit switch detects open and close at the simultaneous.

Forecast of Cause :

1. Limit switch failure
2. Shorted connector/ wire
3. Controller PCB failure

Check Point 1 : Check Limit switch



- Check operation of limit switch. (any blocking by dust, etc.)
- Remove Limit switch and check ON/OFF switching operation by using a meter.

>>If Limit switch is detective, replace it.

OK

Check Point 2 : Check Connector (CN18) / Wire

- Check loose contact of CN18 /shorted wire (pinched wire).

>>Replace Limit switch if the wire is abnormal

OK

Check Point 3 : Replace Controller PCB

▶ **If Check Point 1 & 2 do not improve the symptom, change Controller PCB.**

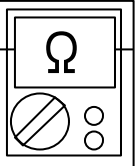
Trouble shooting 13 **INDOOR UNIT Error Method:** **Intake grille error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Indoor unit Controller PCB Micro switch	When the Micro switch is detected open while running the compressor.

Forecast of Cause :

1. Micro switch failure 2. Shorted connector/ wire 3.Controller PCB failure

Check Point 1 : Check Limit switch



- Check operation of Micro switch. (any blocking by dust, etc.)
- Remove Micro switch and check ON/OFF switching operation by using a meter.

>>If Micro switch is detective, replace it.

OK

Check Point 2 : Check Connector (CN11) / Wire

- Check loose contact of CN11 /shorted wire (pinched wire).

>>Replace Micro switch if the wire is abnormal

OK

Check Point 3 : Replace Controller PCB

▶ **If Check Point 1 & 2 do not improve the symptom, change Controller PCB.**

Trouble shooting 14 **INDOOR UNIT Error Method:** **Outdoor Unit Model Information Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Outdoor unit Main PCB	When power is on and there is some below case. ① When model information of EEPROM is incorrect. ② When the access to EEPROM failed.

Forecast of Cause:

1. External cause 2. Defective connection of electric components 3. Main PCB failure

Check Point 1-1 : Reset Power Supply and operate

・Does Error indication show again?

NO → **Check Point 1-2 : Check external cause such as noise**

・Check if the ground connection is proper.
・Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).

YES ↓

Check Point 2 : Check Indoor unit electric components

・Check all connectors.
(loose connector or incorrect wiring)
・Check any shortage or corrosion on PCB.

OK ↓

Check Point 3 : Replace Main PCB

▶ **If Check Point 1,2 do not improve the symptom, replace Main PCB.**

Note : EEPROM

EEPROM(Electronically Erasable and Programmable Read Only Memory) is a non-volatile memory which keeps memorized information even if power is turned off. It can change the contents electronically.
To change the contents, it uses higher voltage than normal, and it can not change a partial contents. (Rewriting shall be done upon erasing the all contents.)
There is a limit in a number of rewriting.

Trouble shooting 15 **OUTDOOR UNIT Error Method:** **PFC circuit Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Outdoor unit Main PCB	When inverter output DC voltage is higher than 415V for over 3 seconds, the compressor stops. If the same operation is repeated 5 times, the compressor stops permanently.

Forecast of Cause :

1. External cause 2. Connector connection failure 3. Main PCB failure

Check Point 1 : Check external cause at Indoor and Outdoor (Voltage drop or Noise)

- Instant drop : Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure : Check if there is a defective contact or leak current in the power supply circuit.
- Noise : Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave) Check the complete insulation of grounding.

OK

Check Point 2 : Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

>>Upon correcting the removed connector or mis-wiring, reset the power.

OK

Check Point 3 : Replace Main PCB

▶ **If Check Point 1, 2 do not improve the symptom, change Main PCB.**

Trouble shooting 16 **OUTDOOR UNIT Error Method:** **IPM Error**	**Indicate or Display:** **Refer to error code table.**
Detective Actuators: Outdoor unit Main PCB	**Detective details:** When the signal from FO terminal of IPM in Main PCB is "L"(=0V) while the compressor stops.

Forecast of Cause :

1. Main PCB failure

Check Point 1 : Replace Main PCB
▶ **Change Main PCB.**

Trouble shooting 17 **OUTDOOR UNIT Error Method:** **Outdoor Discharge Thermistor Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Outdoor Unit Main PCB Circuit Discharge Pipe Temperature Thermistor	When Discharge Pipe Temperature Thermistor open or short-circuit is detected at power ON or while running the compressor.

Forecast of Cause :

1. Connector connection failure 2.Thermistor failure 3. Main PCB failure

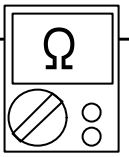
Check Point 1 : Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.

>>Upon correcting the removed connector or mis-wiring, reset the power.

OK

Check Point 2 : Remove connector and check Thermistor resistance value



Thermistor Characteristics (Approx. value)

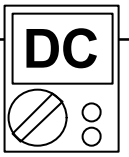
Temperature(°C)	-30	-20	-10	0	10	20	30	40	50
Resistance Value (kΩ)	1013.1	531.6	292.9	168.6	100.9	62.5	40.0	26.3	17.8

Temperature(°C)	60	70	80	90	100	110	120
Resistance Value (kΩ)	12.3	8.7	6.3	4.6	3.4	2.6	2.0

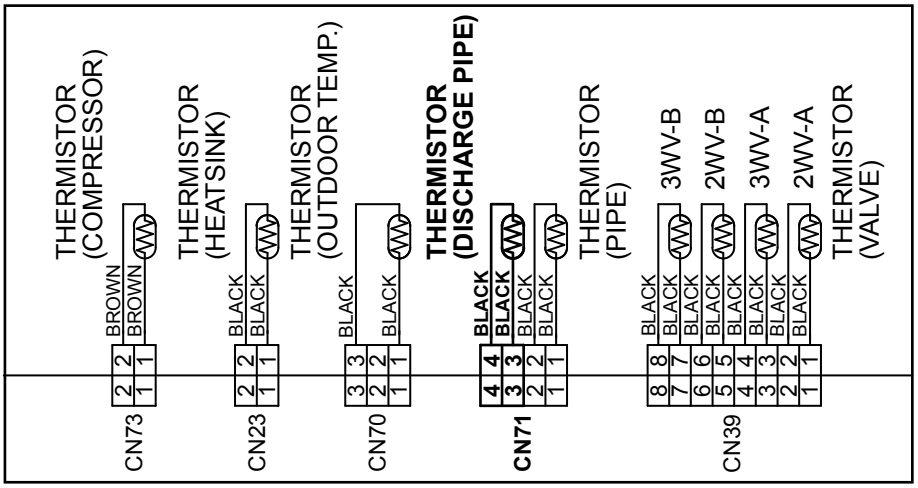
▶ **If Thermistor is either open or shorted, replace it and reset the power.**

OK

Check Point 3 : Check voltage of Main PCB (DC5.0V)



Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V)



▶ **If the voltage does not appear, replace Main PCB.**

Trouble shooting 18 **OUTDOOR UNIT Error Method:** **Compressor Thermistor Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Outdoor Unit Main PCB Circuit Compressor Temperature Thermistor	When Compressor Temperature Thermistor open or short-circuit is detected at power ON or while running the compressor.

Forecast of Cause :

1. Connector connection failure 2. Thermistor failure 3. Main PCB failure

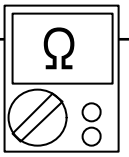
Check Point 1 : Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.

>>Upon correcting the removed connector or mis-wiring, reset the power.

OK

Check Point 2 : Remove connector and check Thermistor resistance value



Thermistor Characteristics (Rough value)

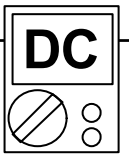
Temperature(°C)	-30	-20	-10	0	10	20	30	40	50
Resistance Value (kΩ)	1013.1	531.6	292.9	168.6	100.9	62.5	40.0	26.3	17.8

Temperature(°C)	60	70	80	90	100	110	120
Resistance Value (kΩ)	12.3	8.7	6.3	4.6	3.4	2.6	2.0

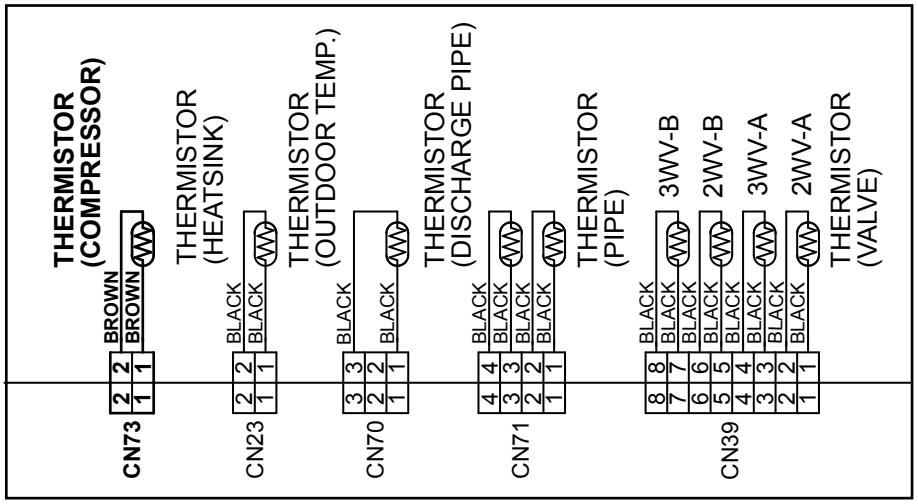
▶ **If Thermistor is either open or shorted, replace it and reset the power.**

OK

Check Point 3 : Check voltage of Main PCB (DC5.0V)



Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V)



▶ **If the voltage does not appear, replace Main PCB.**

Trouble shooting 19 **OUTDOOR UNIT Error Method:** **Heat Ex. Thermistor Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Outdoor Unit Main PCB Circuit Heat Exchanger Temperature Thermistor	When Heat Exchanger Temperature Thermistor open or short-circuit is detected at power ON or while running the compressor.

Forecast of Cause :

1. Connector connection failure 2.Thermistor failure 3. Main PCB failure

Check Point 1 : Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.

>>Upon correcting the removed connector or mis-wiring, reset the power.

OK

Check Point 2 : Remove connector and check Thermistor resistance value

Thermistor Characteristics (Approx. value)

Temperature(°C)	-30	-20	-10	0	10	20	30	40	50
Resistance Value (kΩ)	95.6	50.3	27.8	16.1	9.6	6.0	3.8	2.5	1.7

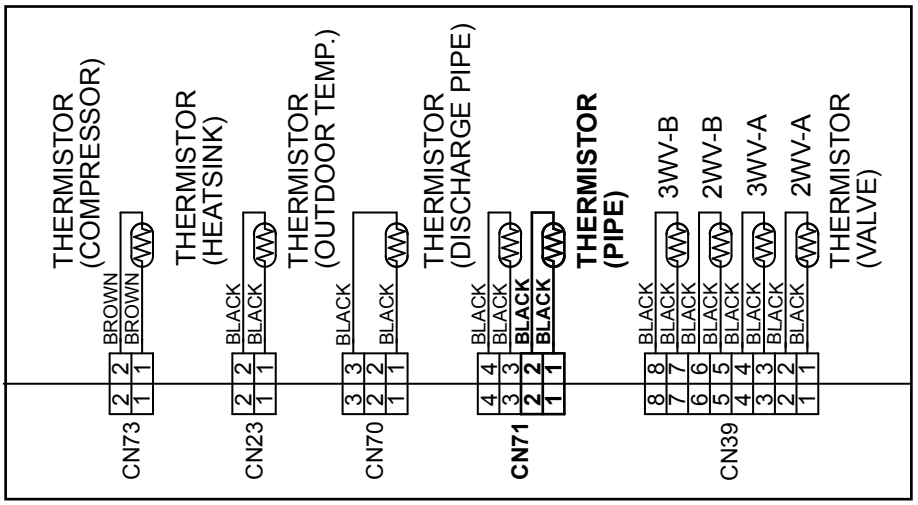
Temperature(°C)	60	70	80
Resistance Value (kΩ)	1.2	0.8	0.6

▶ **If Thermistor is either open or shorted, replace it and reset the power.**

OK

Check Point 3 : Check voltage of Main PCB (DC5.0V)

Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V)



▶ **If the voltage does not appear, replace Main PCB.**

Trouble shooting 20 **OUTDOOR UNIT Error Method:** **Outdoor Thermistor Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Outdoor Unit Main PCB Circuit Outdoor Temperature Thermistor	When Outdoor Temperature Thermistor open or short-circuit is detected at power ON or while running the compressor.

Forecast of Cause :

1. Connector connection failure 2.Thermistor failure 3. Main PCB failure

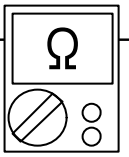
Check Point 1 : Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.

>>Upon correcting the removed connector or mis-wiring, reset the power.

OK

Check Point 2 : Remove connector and check Thermistor resistance value



Thermistor Characteristics (Approx. value)

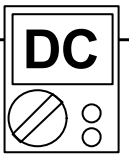
Temperature(°C)	-30	-20	-10	0	10	20	30	40
Resistance Value (kΩ)	224.3	115.2	62.3	35.2	20.7	12.6	8.0	5.2

Temperature(°C)	50	60	70	80
Resistance Value (kΩ)	3.5	2.4	1.6	1.2

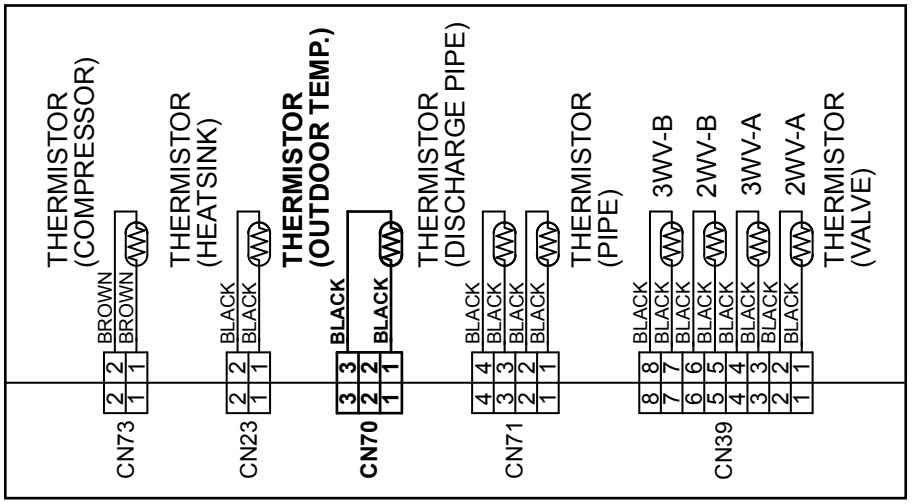
▶ **If Thermistor is either open or shorted, replace it and reset the power.**

OK

Check Point 3 : Check voltage of Main PCB (DC5.0V)



Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V)



▶ **If the voltage does not appear, replace Main PCB.**

Trouble shooting 21 **OUTDOOR UNIT Error Method:** **2-way valve Thermistor Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Outdoor Unit Main PCB Circuit 2-way valve Temperature Thermistor	When 2-way valve Temperature Thermistor open or short-circuit is detected at power ON or while running the compressor.

Forecast of Cause :

1. Connector connection failure 2.Thermistor failure 3. Main PCB failure

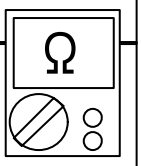
Check Point 1 : Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.

>>Upon correcting the removed connector or mis-wiring, reset the power.

OK

Check Point 2 : Remove connector and check Thermistor resistance value



Thermistor Characteristics (Approx. value)

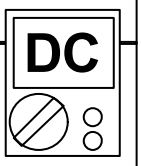
Temperature(°C)	-30	-20	-10	0	10	20	30	40
Resistance Value (kΩ)	1131.9	579.6	312.3	176.0	103.3	62.9	39.6	25.6

Temperature(°C)	50	60	70	80
Resistance Value (kΩ)	17.1	11.6	8.1	5.8

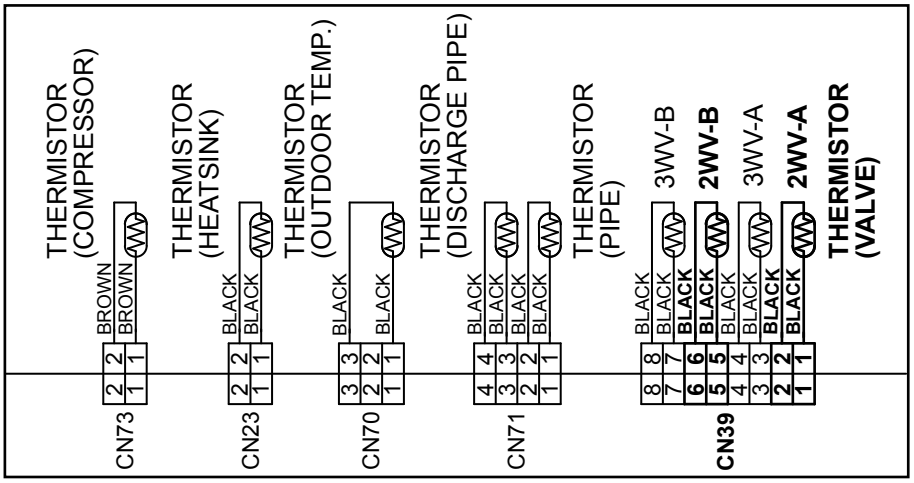
▶ **If Thermistor is either open or shorted, replace it and reset the power.**

OK

Check Point 3 : Check voltage of Main PCB (DC5.0V)



Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V)



▶ **If the voltage does not appear, replace Main PCB.**

Trouble shooting 22 **OUTDOOR UNIT Error Method:** **3-way valve Thermistor Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Outdoor Unit Main PCB Circuit 3-way valve Temperature Thermistor	When 3-way valve Temperature Thermistor open or short-circuit is detected at power ON or while running the compressor.

Forecast of Cause :

1. Connector connection failure 2.Thermistor failure 3. Main PCB failure

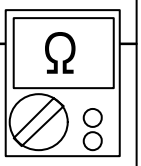
Check Point 1 : Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.

>>Upon correcting the removed connector or mis-wiring, reset the power.

OK

Check Point 2 : Remove connector and check Thermistor resistance value



Thermistor Characteristics (Approx. value)

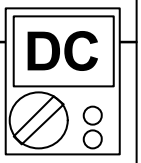
Temperature(°C)	-30	-20	-10	0	10	20	30	40
Resistance Value (kΩ)	1131.9	579.6	312.3	176.0	103.3	62.9	39.6	25.6

Temperature(°C)	50	60	70	80
Resistance Value (kΩ)	17.1	11.6	8.1	5.8

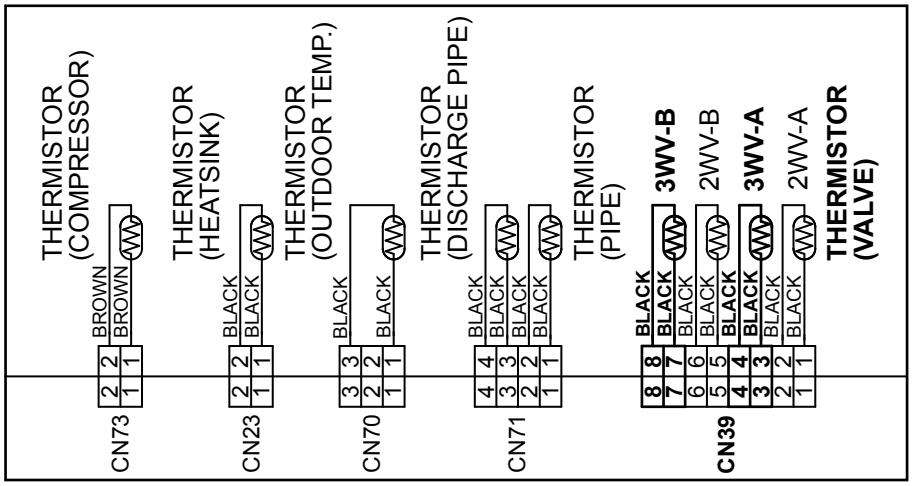
▶ **If Thermistor is either open or shorted, replace it and reset the power.**

OK

Check Point 3 : Check voltage of Main PCB (DC5.0V)



Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V)



▶ **If the voltage does not appear, replace Main PCB.**

Trouble shooting 23 **OUTDOOR UNIT Error Method:** **Heat Sink Thermistor Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Outdoor Unit Main PCB Circuit Heat Sink Temperature Thermistor	When Heat Sink Temperature Thermistor open or short-circuit is detected at power ON or while running the compressor.

Forecast of Cause :

1. Connector connection failure 2.Thermistor failure 3. Main PCB failure

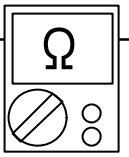
Check Point 1 : Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.

>>Upon correcting the removed connector or mis-wiring, reset the power.

OK

Check Point 2 : Remove connector and check Thermistor resistance value



Thermistor Characteristics (Approx. value)

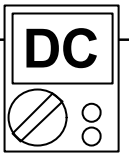
Temperature(°C)	-30	-20	-10	0	10	20	30	40
Resistance Value (kΩ)	94.3	49.6	27.4	15.8	9.5	5.9	3.8	2.5

Temperature(°C)	50	60	70	80	90	100
Resistance Value (kΩ)	1.7	1.2	0.8	0.6	0.4	0.3

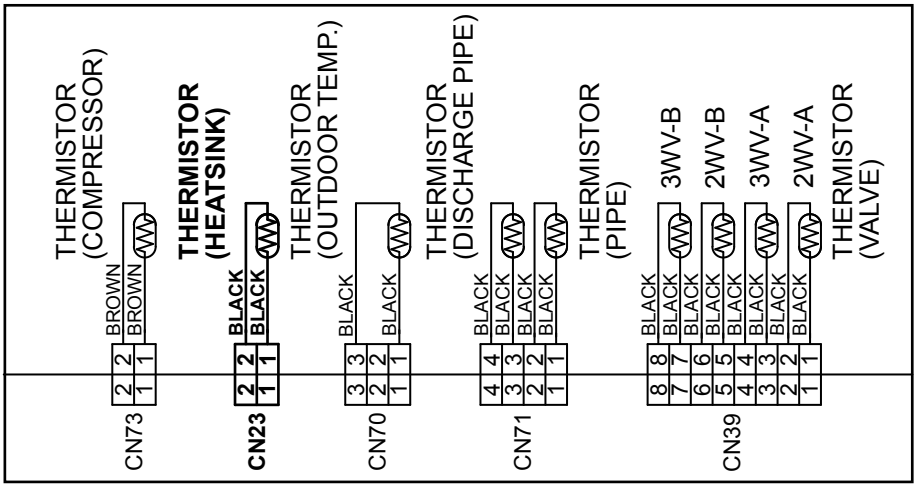
▶ **If Thermistor is either open or shorted, replace it and reset the power.**

OK

Check Point 3 : Check voltage of Main PCB (DC5.0V)



Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V)



▶ **If the voltage does not appear, replace Main PCB.**

Trouble shooting 24 **OUTDOOR UNIT Error Method:** **Over Current Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Outdoor unit Main PCB Compressor	① When more than normal operating current to IPM in Main PCB flows, the compressor stops. ② After the compressor restarts, if the same operation is repeated within 40sec, the compressor stops again. ③ If ① and ②repeats 5 times, the compressor stops permanently.

Forecast of Cause :

1. Defective connection of electric components
2. Outdoor fan operation failure
3. Outdoor heat exchanger clogged
4. Compressor failure
5. Main PCB failure

Check Point 1 : Check connections of Outdoor unit electrical components

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

>>Upon correcting the removed connector or mis-wiring, reset the power.

OK

Check Point 2 : Check Outdoor fan, Heat exchanger

- Is there anything obstructing the air distribution circuit?
- Is there any clogging of Outdoor Heat Exchanger?
- Is the Fan rotating by hand when operation is off ?

>> If the fan motor is locked, replace it.

OK

Check Point 3 : Check Outdoor fan

- Check Outdoor fan motor. (Refer to Trouble shooting 26)

>> If the fan motor is failure, replace it.

OK

Check Point 4 : Check Compressor

- Check Compressor. (PARTS INFORMATION 2)

OK

Check Point 5 : Replace Main PCB

▶ **If Check Point 1 ~ 4 do not improve the symptom, change Main PCB.**

Trouble shooting 25 **OUTDOOR UNIT Error Method:** **Compressor Control Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Outdoor unit Main PCB Compressor	① While running the compressor, if the detected rotor location is out of phase with actual rotor location more than 105°, the compressor stops. ② After the compressor restarts, if the same operation is repeated within 40sec, the compressor stops again. ③ If ① and ②repeats 5 times, the compressor stops permanently.

Forecast of Cause :

1. Defective connection of electric components 2. Main PCB failure 3. Compressor failure

Check Point 1 : Check connection of around the Compressor components

For Compressor Terminal, Main PCB

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.
  (Refer to PARTS INFORMATION 2)

>>Upon correcting the removed connector or mis-wiring, reset the power.

OK

Check Point 2: Replace Main PCB

▶ **If Check Point 1 do not improve the symptom, change Main PCB.**

OK

Check Point 3: Replace Compressor

▶ **If Check Point 2 do not improve the symptom, change Compressor.**

Trouble shooting 26 **OUTDOOR UNIT Error Method:** **Outdoor Unit Fan Motor Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Outdoor unit Main PCB Outdoor unit fan motor	① When outdoor fan rotation speed is less than 100rpm in 20 seconds after fan motor starts, fan motor stops. ② After fan motor restarts, if the same operation within 60sec is repeated 3 times in a row, compressor and fan motor stops. ③ If ① and ②repeats 5 times in a row, compressor and fan motor stops permanently.

Forecast of Cause:

1. Fan rotation failure 2. Motor protection by surrounding temperature rise 3. Main PCB failure
4. Outdoor unit fan motor failure

Check Point 1 : Check rotation of Fan

・Rotate the fan by hand when operation is off.
(Check if fan is caught, dropped off or locked motor)
>>If Fan or Bearing is abnormal, replace it.

OK

Check Point 2 : Check ambient temp. around motor

・Check excessively high temperature around the motor.
(If there is any surrounding equipment that causes heat)
>>Upon the temperature coming down, restart operation.

OK

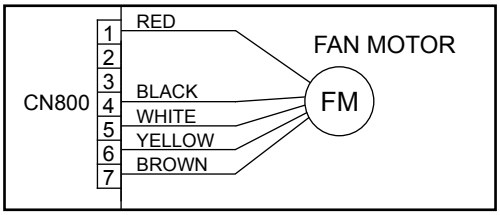
Check Point 3 : Check Outdoor unit fan motor

・Check Outdoor unit fan motor. **(PARTS INFORMATION 5)**
>>If Outdoor Fan Motor is abnormal, replace Outdoor fan motor and Main PCB.

OK

Check Point 4 : Check Output Voltage of Main PCB

・Check outdoor unit circuit diagram and the voltage. (Measure at Main PCB side connector)



Read wire	DC voltage
Red - Black	300 - 400V
White - Black	15±1.5V

▶ **If the voltage is not correct, replace Main PCB.**

Trouble shooting 27 **OUTDOOR UNIT Error Method:** **4-Way Valve Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Indoor unit Controller PCB Heat exchanger temperature thermistor Room temperature thermistor 4-way valve	When the indoor heat exchanger temperature is compared with the room temperature, and either following condition is detected continuously two times, the compressor stops. ・Cooling or Dry operation [Indoor heat exchanger temp.] - [Room temp.] > 10°C ・Heating operation [indoor heat exchanger temp.] - [Room temp.] < -10°C If the same operation is repeated 5 times, the compressor stops permanently.

Forecast of Cause :

1. Connector connection failure 2. Thermistor failure 3. Coil failure 4. 4-way valve failure
5. Main PCB failure 6. Controller PCB failure

Check Point 1 : Check connection of Connector

・Check if connector is removed.
・Check erroneous connection.
・Check if thermistor cable is open.
>> Upon correcting the removed connector or mis-wiring, reset the power.

OK

Check Point 2 : Check thermistor of Indoor unit

・Isn't it fallen off the holder?
・Is there a cable pinched?
>> Check characteristics of thermistor, (Refer to Trouble shooting 7,8), If defective, replace the thermistor.

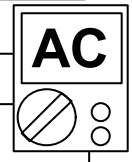
OK

Check Point 3 : Check the solenoid coil and 4-way valve

[Solenoid coil]
・Remove CN30 from PCB and check the resistance value of coil.
Resistance value is about 1.4kΩ
>> If it is Open or abnormal resistance value, replace Solenoid Coil.

[4-way valve]
・Check each piping temperature,
and the location of the valve by the temperature difference.
>> If the value location is not proper, replace 4-way valve.

OK



Check Point 4 : Check the voltage of 4-way valve

・Check the CN 30 voltage of Main PCB
Check if AC198V(AC220V-10%) - 264V(AC240V+10%) appears at CN 30 of Main PCB.
[Heating operation]
>> If it is not voltage, Replace Main PCB.
[Cooling operation]
>> If it is voltage, Replace Main PCB.

OK

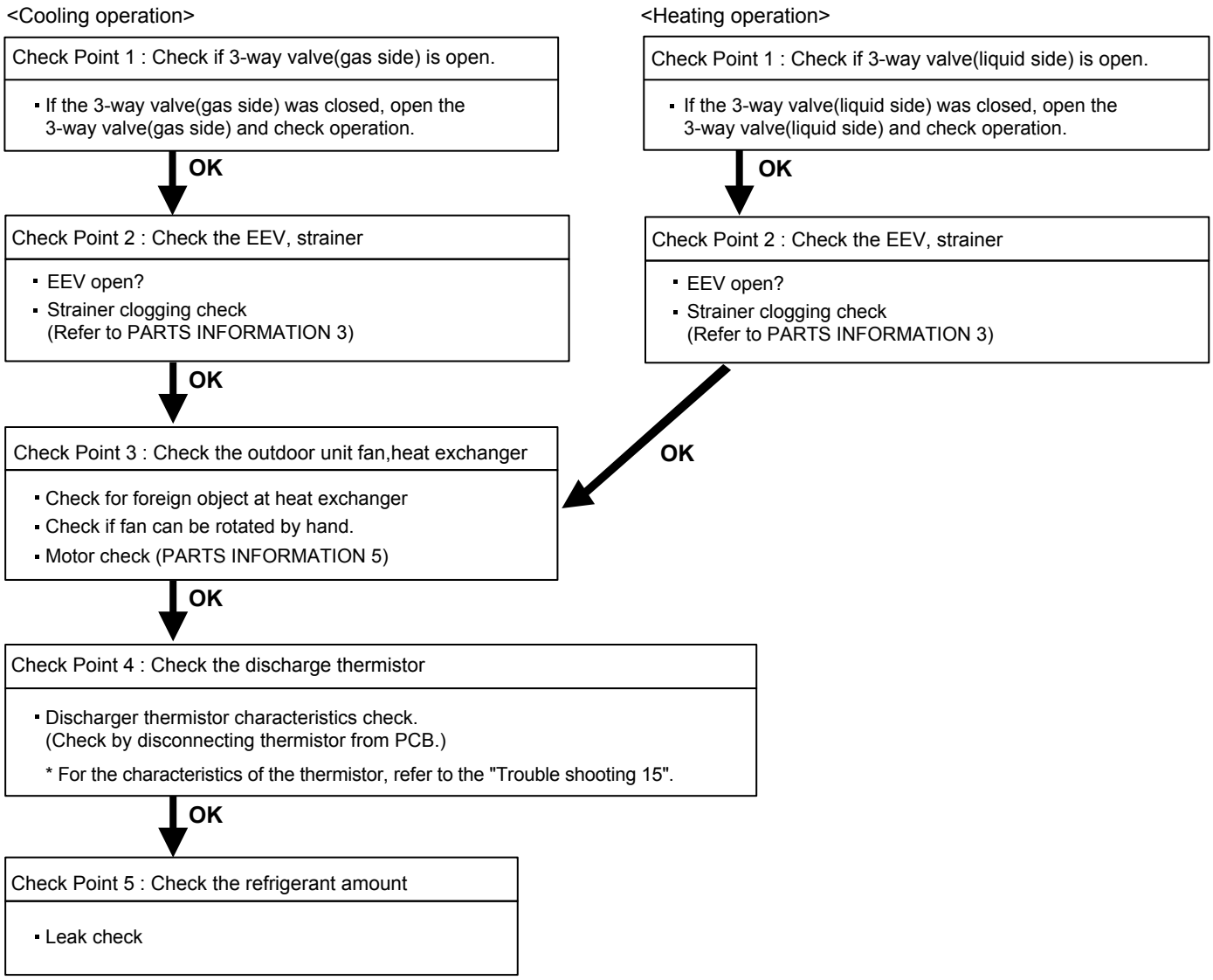
Check Point 5 : Replace Controller PCB

▶ **If Check Point 1- 4 do not improve the symptom, replace Controller PCB of Indoor unit .**

Trouble shooting 28 **OUTDOOR UNIT Error Method:** **Discharge Temp. Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Outdoor unit Main PCB Discharge temperature thermistor	"Protection stop by "discharge temperature ≧ 110°C during compressor operation"" generated 2 times within 24 hours.

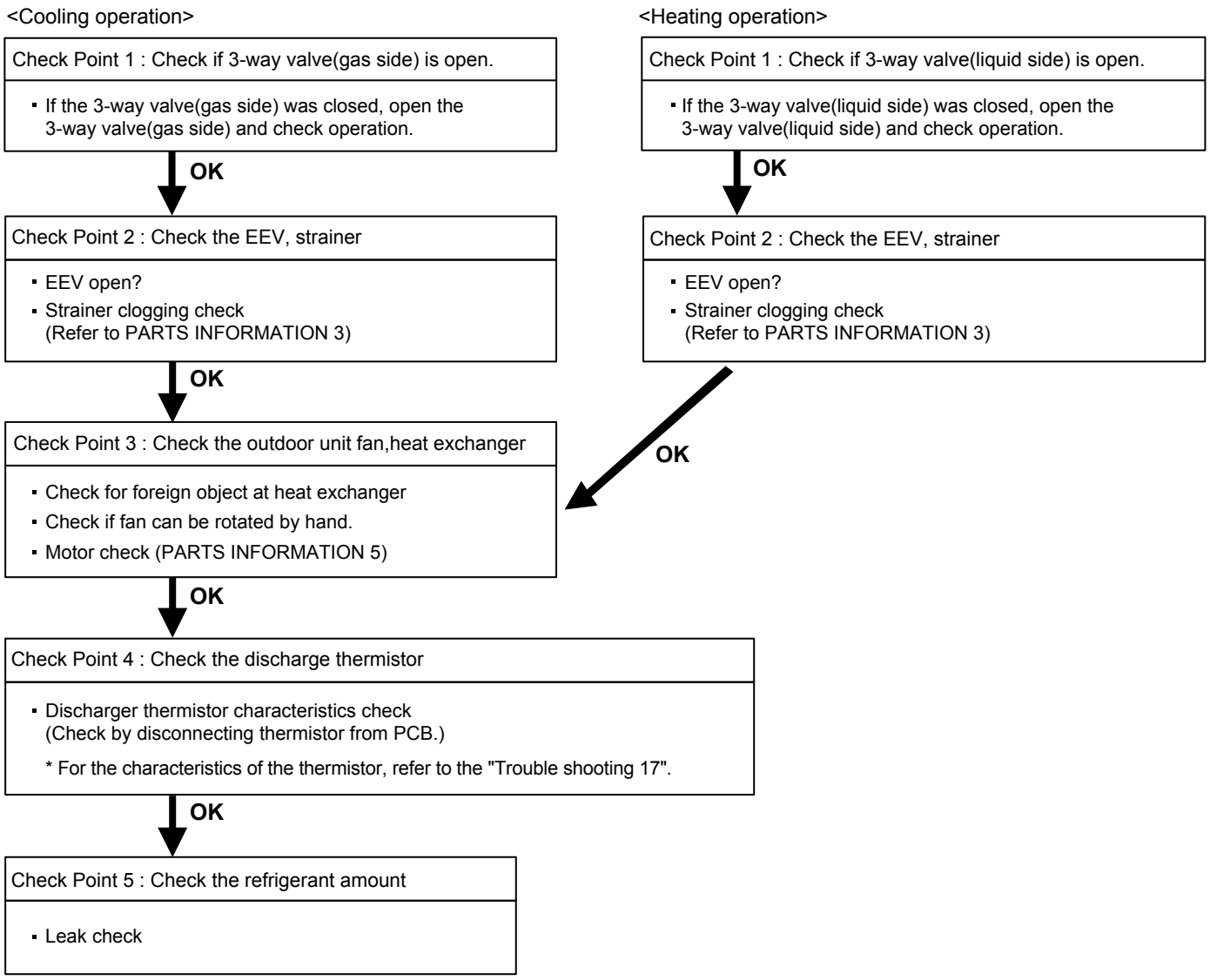
Forecast of Cause :
1. 3-way valve not opened
2. EEV defective, strainer clogged
3. Outdoor unit operation failure, foreign matter on heat exchanger
4. Discharge temperature thermistor failure
5. Insufficient refrigerant
6. Main PCB failure



Trouble shooting 29 **OUTDOOR UNIT Error Method:** **Compressor Temp. Error**	**Indicate or Display:** **Refer to error code table.**

Detective Actuators:	**Detective details:**
Compressor temperature thermistor	"Protection stop by "compressor temperature ≧ 110°C during compressor operation"" generated 2 times within 24 hours.

Forecast of Cause :
1. 3-way valve not opened
2. EEV defective, strainer clogged
3. Outdoor unit operation failure, foreign matter on heat exchanger
4. Compressor temperature thermistor failure
5. Insufficient refrigerant
6. Main PCB failure



2-3 TROUBLE SHOOTING WITH NO ERROR CODE

Trouble shooting 30

Indoor Unit - No Power

Forecast of Cause:

1. Power Supply failure 2. External cause
3. Electrical Components defective

Check Point 1 : Check Installation Condition

- Isn't the breaker down?
- Check loose or removed connection cable.

>>If abnormal condition is found, correct it by referring to Installation Manual or Data & Technical Manual.

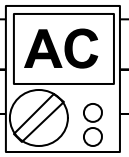
OK

Check Point 2 : Check external cause at Indoor and Outdoor (Voltage drop or Noise)

- Instant drop ----- Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure ----- Check if there is a defective contact or leak current in the power supply circuit.
- Noise ----- Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave) Check the complete insulation of grounding.

OK

Check Point 3 : Check Electrical Components



- Check Voltage of power supply.

>> Check AC198 - 264V appears at Indoor Unit Terminal 1 - 2 (Power Supply).

YES

- Check Varistor (VA1) in Controller PCB.

>> If Varistor is defective, there is a possibility of an abnormal power supply. Check the correct power supply and replace Varistor.

OK

▶ **If Check Point 1 - 3 do not improve the symptom, replace Controller PCB and Indoor Unit Terminal.**

Trouble shooting 31

Outdoor Unit - No Power

Forecast of Cause:

1. Power Supply failure 2. External cause
3. Electrical Components defective

Check Point 1 : Check Installation Condition

- Isn't the breaker down?
- Check loose or removed connection cable.

>>If abnormal condition is found, correct it by referring to Installation Manual or Data & Technical Manual.

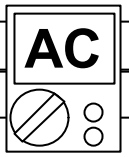
OK

Check Point 2 : Check external cause at Indoor and Outdoor (Voltage drop or Noise)

- Instant drop ----- Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure ----- Check if there is a defective contact or leak current in the power supply circuit.
- Noise ----- Check if there is any equipment causing harmonic wave near electric line.
  (Neon bulb or electric equipment that may cause harmonic wave)
  Check the complete insulation of grounding.

OK

Check Point 3 : Check Electrical Components



- Check the voltage of power supply.

>> Check if AC198 - 264V appears at Outdoor Unit Terminal L - N.

YES

- Check Fuse (F201) in Main PCB.

>> If Fuse is open, check loose terminal, and replace Fuse.

- Check Varistor in Main PCB (VA1, VA2).

>> If Varistor is defective, there is a possibility of an abnormal power supply. Check the correct power supply and replace Varistor. Upon checking the normal power supply, replace Varistor.

YES

▶ **If Check Point 1- 3 do not improve the symptom, replace Main PCB.**

Trouble shooting 32

No Operation (Power is ON)

Forecast of Cause:

1. Setting/ Connection failure 2. External cause
3. Electrical Component defective

Check Point 1 : Check indoor and outdoor installation condition

- Indoor Unit - Check incorrect wiring between Indoor Unit - Remote Control.
  Or, check if there is an open cable connection.
- Are these Indoor unit, Outdoor unit, and Remote control suitable model numbers to connect?

>> If there is some abnormal condition, correct it by referring to Installation manual and Data & Technical Manual.

OK

Turn off Power and check/ correct followings.

- Is there loose or removed communication line of Indoor unit and Outdoor unit?

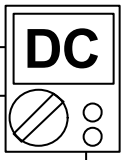
OK

Check Point 2 : Check external cause at Indoor and Outdoor (Voltage drop or Noise)

- Instant drop ----- Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure ----- Check if there is a defective contact or leak current in the power supply circuit.
- Noise ----- Check if there is any equipment causing harmonic wave near electric line.
  (Neon bulb or electric equipment that may cause harmonic wave)
  Check the complete insulation of grounding.

OK

Check Point 3 : Check Wired Remote Controller and Controller PCB



- Check Voltage at terminal 1-3 of Controller PCB or Communication PCB.
  (Power supply to Remote Control)
  Cassette, Duct Type : CN14
  Wall mount, Floor Type : CN6
  Conpact Wall mount Type : CN305(UTY-XCBXZ1)

>> If it is DC12V, Remote Control is failure. (Controller PCB is normal) >> Replace Remote Control
>> If it is DC 0V, Controller PCB is failure. (Check Remote Control once again)
>> Check Indoor unit fan motor. (PARTS INFORMATION 4)
If it is normal, replace Controller PCB.
If it is abnormal, replace Indoor unit fan motor and Controller PCB.

>> If the symptom does not change by above Check 1, 2, 3, replace Main PCB of Outdoor unit.

Trouble shooting 33

No Cooling / No Heating

Forecast of Cause:

1. Indoor Unit error 2. Outdoor Unit error
3. Effect by Surrounding environment
4. Connection Pipe / Connection Wire failure 5. Refrigeration cycle failure

Check Point 1 : Check Indoor Unit

- Does Indoor unit FAN run on HIGH FAN?
- Is Air filter dirty?
- Is Heat exchanger clogged?
- Check if Energy save function is operated.

OK

Check Point 2 : Check Outdoor Unit Operation

- Check if Outdoor unit is operating
- Check any objects that obstruct the air flow route.
- Check clogged Heat exchanger.
- Is the Valve open?

OK

Check Point 3 : Check Site Condition

- Is capacity of Indoor unit fitted to Room size?
- Any windows open? Or direct sunlight ?

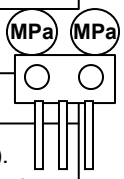
OK

Check Point 4 : Check Indoor/ Outdoor Installation Condition

- Check connection pipe (specified pipe length & Pipe diameter?)
- Check any loose or removed communication line.

>> If there is an abnormal condition, correct it by referring to Installation Manual or Data & Technical Manual.

OK



Check Point 5 : Check Refrigeration Cycle

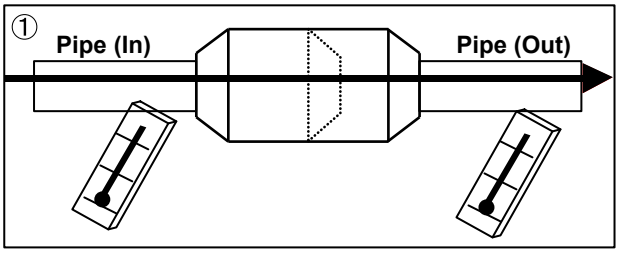
- Check if Strainer is clogged (Refer to the figure at right).
- Measure Gas Pressure and if there is a leakage, correct it.

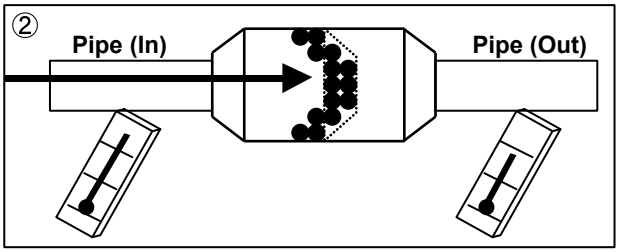
>> When recharging the refrigerant, make sure to perform vacuuming, and recharge the specified amount.

- Check EEV (PARTS INFORMATION 3)
- Check Compressor (PARTS INFORMATION 1,2)

Attention

Strainer normally does not have temperature difference between inlet and outlet as shown in① , but if there is a difference like shown in② , there is a possibility of inside clogged. In this case, replace Strainer.





Trouble shooting 34

Abnormal Noise

Forecast of Cause :

1. Abnormal installation (Indoor/ Outdoor)
2. Fan failure (Indoor/ Outdoor)
3. Compressor failure (Outdoor)

Diagnosis method when Abnormal Noise is occurred

- Abnormal noise is coming from Indoor unit. (Check and correct followings)

- Is Main Unit installed in stable condition?
- Is the installation of Air suction grille and front panel normal?

OK

- Is Fan broken or deformed?
- Is the screw of Fan loose?
- Is there any object which obstruct the Fan rotation?

- Abnormal noise is coming from Outdoor unit. (Check and correct followings)

- Is Main Unit installed in stable condition?
- Is Fan Guard installed normally?

OK

- Is Fan broken or deformed?
- Is the screw of Fan loose?
- Is there any object which obstruct the Fan rotation?

OK

- Check if vibration noise by loose bolt or contact noise of piping is happening.

OK

- Is Compressor locked?
  >> Check Compressor (PARTS INFORMATION 1,2)

Trouble shooting 35

Water Leaking

Forecast of Cause:

1. Erroneous installation 2. Drain hose failure

Diagnosis method when water leak occurs

- Is Main unit installed in stable condition?
- Is Main unit broken or deformed at the time of transportation or maintenance?

OK

- Is Drain hose connection loose?
- Is there a trap in Drain hose?
- Is Drain Hose clogged?

OK

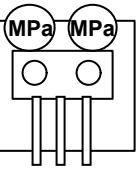
- Is Fan rotating?
  >> Check Fan Motor

Diagnosis method when water is spitting out.

- Is the filter clogged?

OK

- Check Gas pressure and correct it if there was a gas leak.



2-4 SERVICE PARTS INFORMATION

SERVICE PARTS INFORMATION 1

Compressor

Diagnosis method of Compressor (If Outdoor Unit LED displays Error, refer to Trouble shooting)

Does not start up

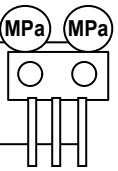
- Is there open or loose connection cable?
- Check Main PCB, connection of Compressor,and winding resistance. (Refer to the next page).

>> If there is no failure, the defect of Compressor is considered (Locked compressor due to clogged dirt or less oil)

Replace Compressor

Stops soon after starting up

- Is there open or loose connection cable?
- Is Gas Pipe Valve open? (Low Pressure is too low)
- Check if Refrigerant is leaking. (Recharge Refrigerant)



- Check if Strainer is clogged. (PARTS INFORMATION 3)
- Check Main PCB, connection of Compressor,and winding resistance. (Refer to the next page).

>> If there is no failure, the defect of Compressor can be considered. (Compression part broken or valve defective.)

Replace Compressor

Abnormal noise

- Check if vibration noise by loose bolt or contact noise of piping is happening.

▶Defective Compressor can be considered. (due to inside dirt clogging or broken component)

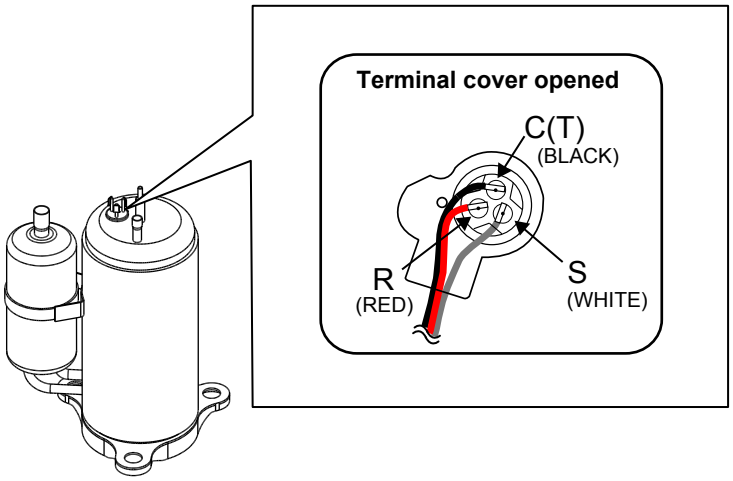
Replace Compressor

SERVICE PARTS INFORMATION 2

Inverter Compressor

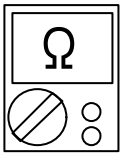
Check Point 1 : Check Connection

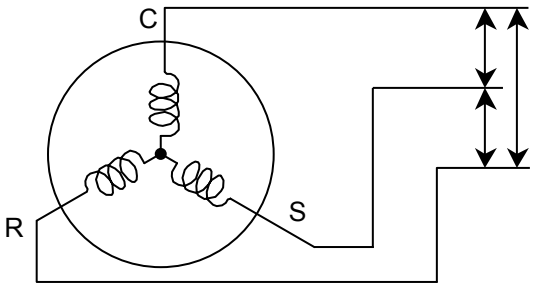
・Check terminal connection of Compressor
(loose or incorrect wiring)



Check Point 2 : Check Winding Resistance

・Check winding resistance of each terminal
▶**If the resistance value is 0Ω or infinite, replace Compressor.**





Resistance Value : 0.668Ω
(at 25°C)

Check Point 3 : Replace Inverter PCB

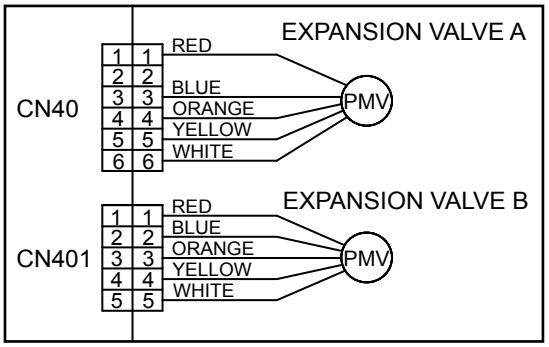
▶**If the symptom does not change with above Check 1, 2, replace Main PCB.**

SERVICE PARTS INFORMATION 3

Outdoor unit Electronic Expansion Valve
(EEV)

Check Point 1 : Check Connections

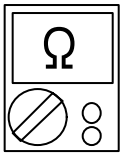
・Check connection of connector
(Loose connector or open cable)



Check Point 2 : Check Coil of EEV

・Remove connector, check each winding resistance of Coil.

Read wire	Resistance value
White - Red	**46**Ω ± **4**Ω at 20°C
Yellow - Red	
Orange - Red	
Blue - Red	



▶ **If Resistance value is abnormal, replace EEV.**

Check Point 3 : Check Voltage from Inverter PCB.

・Remove Connector and check Voltage (DC12V)

▶ **If it does not appear, replace Inverter PCB.**

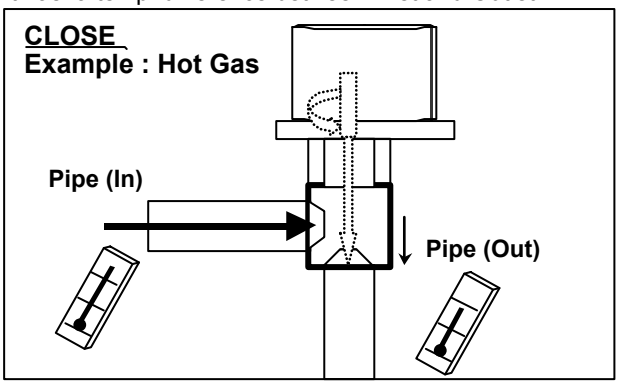
Check Point 4 : Check Noise at start up

・Turn on Power and check operation noise.

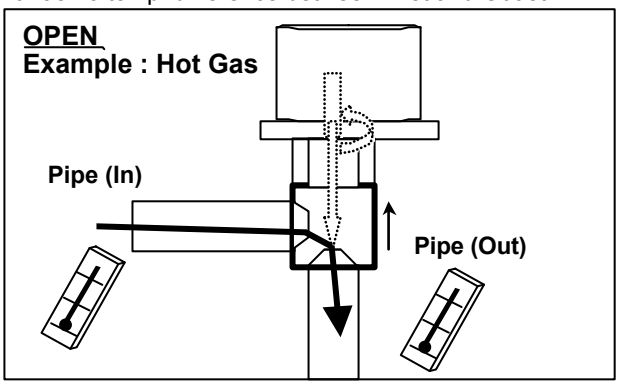
▶ **If an abnormal noise does not show, replace Inverter PCB.**

Check Point 5 : Check Opening and Closing Operation of Valve

When Valve is closed,
it has a temp. difference between Inlet and Outlet.

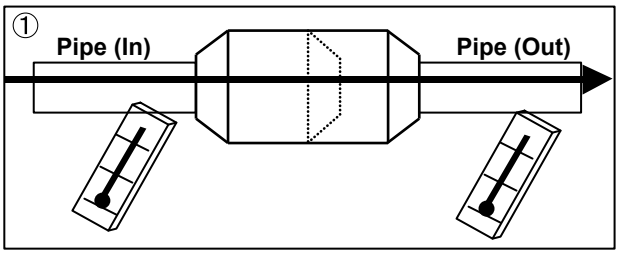


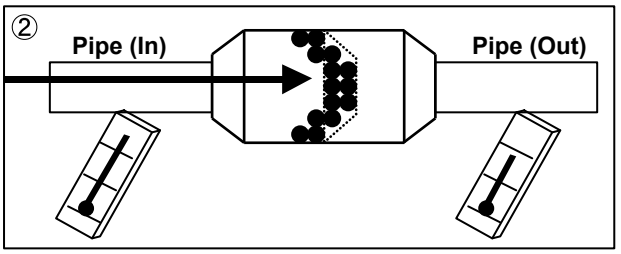
If it is open,
it has no temp. difference between Inlet and Outlet.



Check Point 6 : Check Strainer

Strainer normally does not have temperature difference between inlet and outlet as shown in ①,
but if there is a difference as shown in ②, there is a possibility of inside clogged. In this case, replace Strainer.





SERVICE PARTS INFORMATION 4

Indoor unit fan motor

Check Point 1 : Check rotation of Fan

・Rotate the fan by hand when operation is off.
(Check if fan is caught, dropped off or locked motor)
>>If Fan or Bearing is abnormal, replace it.

Check Point 2 : Check resistance of Indoor Fan Motor

・Refer to below. Circuit-test "Vm" and "GND" terminal.
(Vm: DC voltage, GND: Ground terminal)
>>If they are short-circuited (below 300 kΩ), replace Indoor fan motor and Controller PCB.

For Wall Mount, Conpact Wall Mount,Floor Type

Pin number (wire color)	Terminal function (symbol)
1 (Blue)	Feed back (FG)
2 (Yellow)	Speed command (Vsp)
3 (White)	Control voltage (Vcc)
4 (Black)	Ground terminal (GND)
5	No function
6 (Red)	DC voltage (Vm)

For Cassette, Duct Type

Pin number (wire color)	Terminal function (symbol)
1 (Brown)	Feed back (FG)
2 (Yellow)	Speed command (Vsp)
3 (White)	Control voltage (Vcc)
4 (Black)	Ground terminal (GND)
5	No function
6 (Red)	DC voltage (Vm)

SERVICE PARTS INFORMATION 5

Outdoor unit fan motor

Check Point 1 : Check rotation of Fan

・Rotate the fan by hand when operation is off.
(Check if fan is caught, dropped off or locked motor)
>>If Fan or Bearing is abnormal, replace it.

Check Point 2 : Check resistance of Outdoor Fan Motor

・Refer to below. Circuit-test "Vm" and "GND" terminal.
(Vm: DC voltage, GND: Ground terminal)
>>If they are short-circuited (below 300 kΩ), replace Outdoor fan motor and Main PCB.

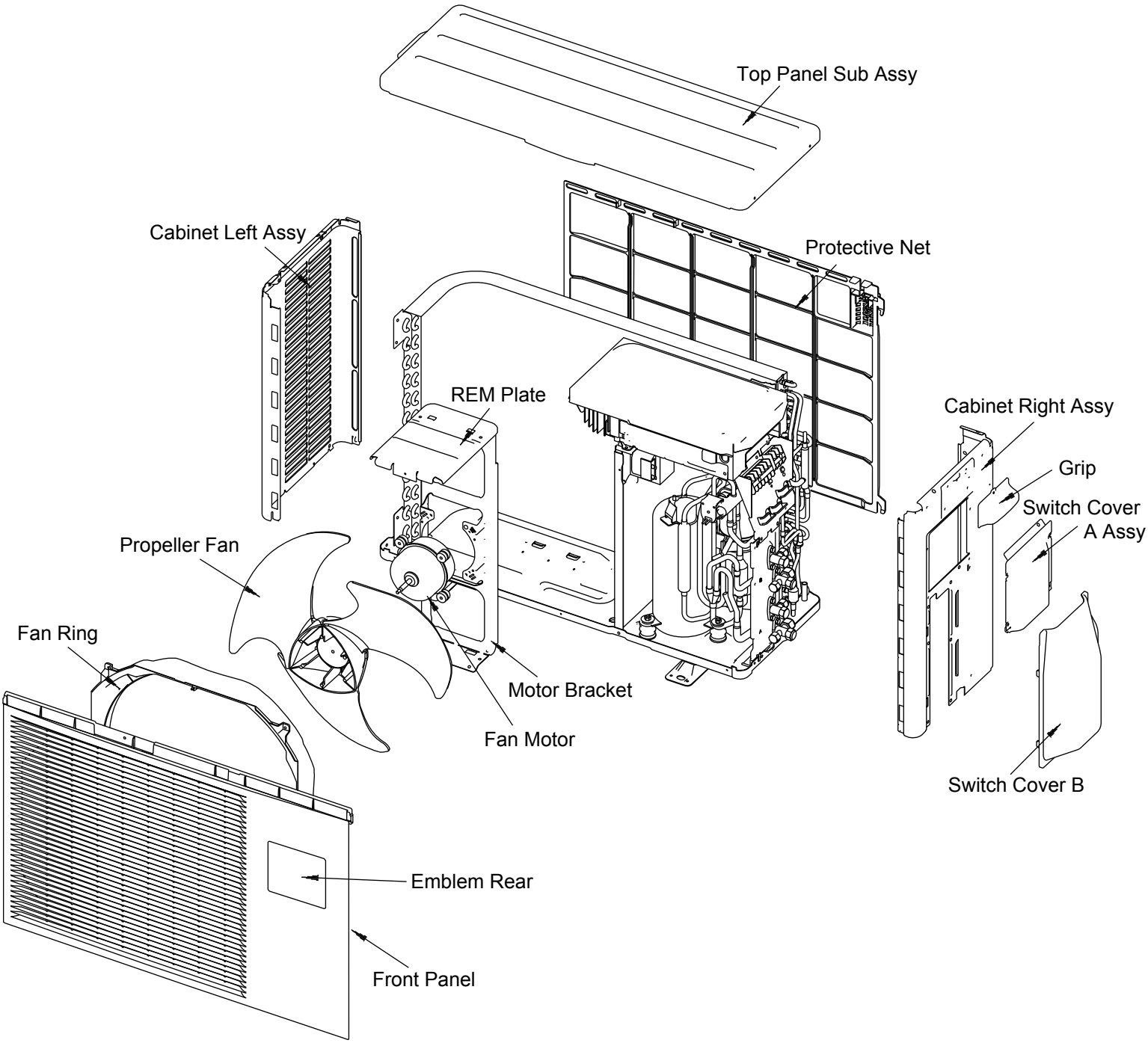
Pin number (wire color)	Terminal function (symbol)
1 (Red)	DC voltage (Vm)
2	No function
3	No function
4 (Black)	Ground terminal (GND)
5 (White)	Control voltage (Vcc)
6 (Yellow)	Speed command (Vsp)
7 (Brown)	Feed back (FG)

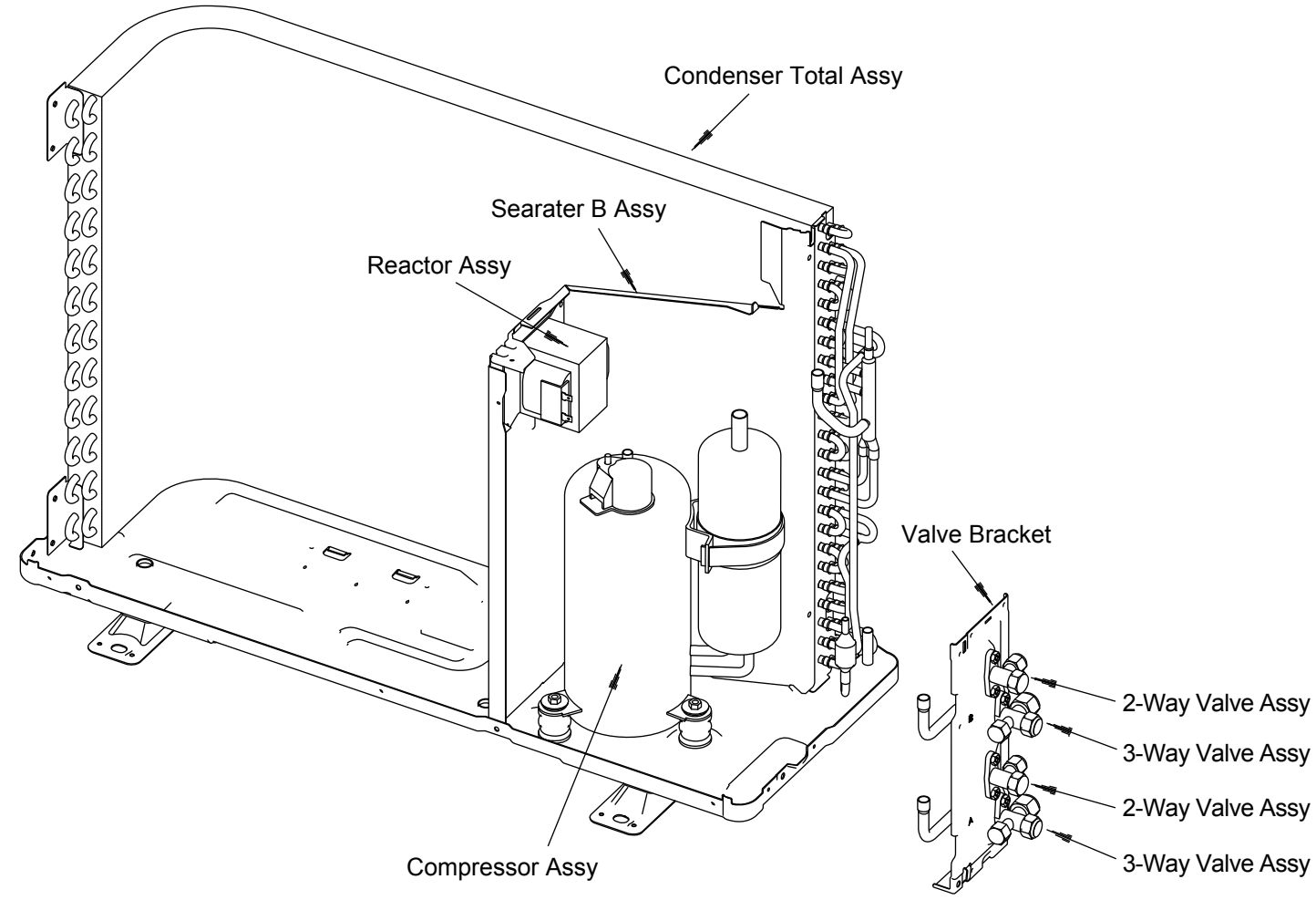
Refrigerant
R410A

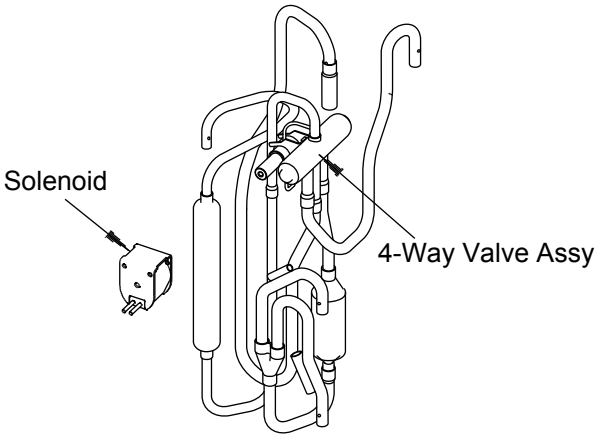
Wall Mounted type
INVERTER (MULTI)

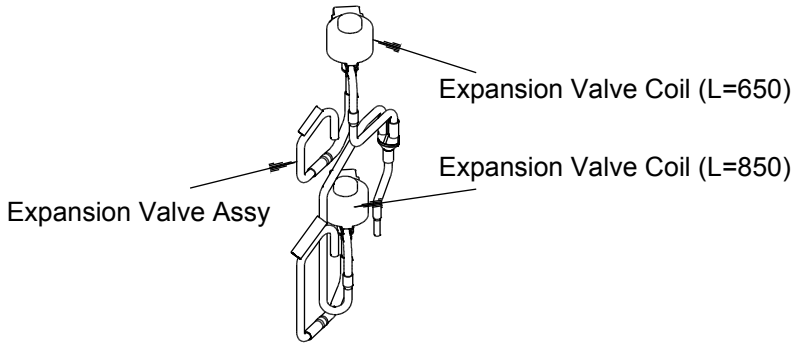
3 . REPLACEMENT PARTS

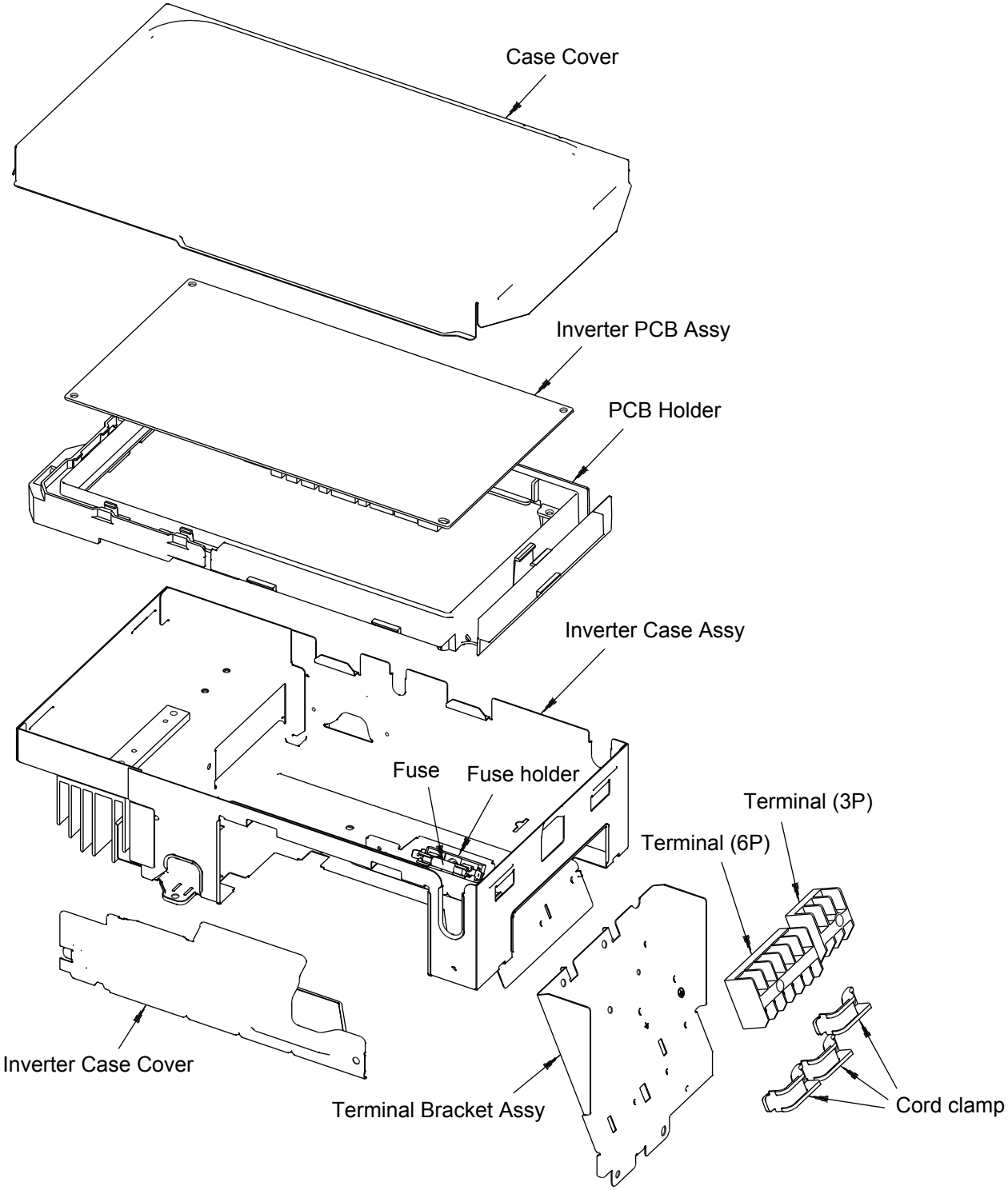
3. REPLACEMENT PARTS




Condenser Total Assy
Searater B Assy
Reactor Assy
Valve Bracket
2-Way Valve Assy
3-Way Valve Assy
2-Way Valve Assy
3-Way Valve Assy
Compressor Assy


Solenoid
4-Way Valve Assy


Expansion Valve Coil (L=650)
Expansion Valve Coil (L=850)
Expansion Valve Assy


Case Cover
Inverter PCB Assy
PCB Holder
Inverter Case Assy
Fuse
Fuse holder
Terminal (3P)
Terminal (6P)
Inverter Case Cover
Terminal Bracket Assy
Cord clamp

FUJITSU

FUJITSU GENERAL LIMITED

1116,Suenaga,Takatsu-ku,Kawasaki 213-8502,Japan

Jan. 2012 Printed in Japan